

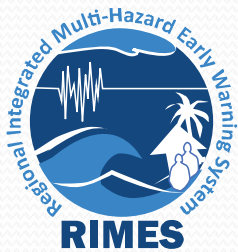
Climate risk management/early warning information systems

S.H.M. Fakhruddin

Hydrologist

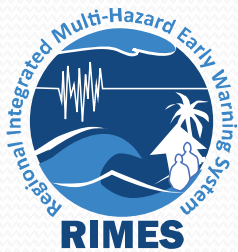
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Outlines

- Early Warning Systems and climate risk management
- New developments in early warning system- RIMES
- Case Study- CRM & EWS
- Visit the facilities
- Group Discussion



Perceptions of Climate

- Climate as a **resource**
- Climate as a **hazard**
- Climate as a **constraint**

Every society climate has a mix of all three, but the proportions vary from one country to the next and one decade to the next.



Climate is a resource most of the time



Hazards of Societal Concern

(whether climate changes or not)

- Droughts
- Floods
- Hurricanes
- Ice storms
- Forest fires
- El Niño & La Niña
- Diseases
- Global warming
- Other



Keep in mind that Climate two faces: a bright side and a dark side

- **Bright side:**
 - People generally have enough water to drink, to grow food, to run factories, water for irrigating dry lands and even deserts
-
- **Dark side:**
 - Droughts, floods, fires, heat waves, hurricanes, tornadoes, etc.



WHAT GETS YOUR ATTENTION?

- The sunny side of climate

Tropical resort



- or the dark side?

Flood



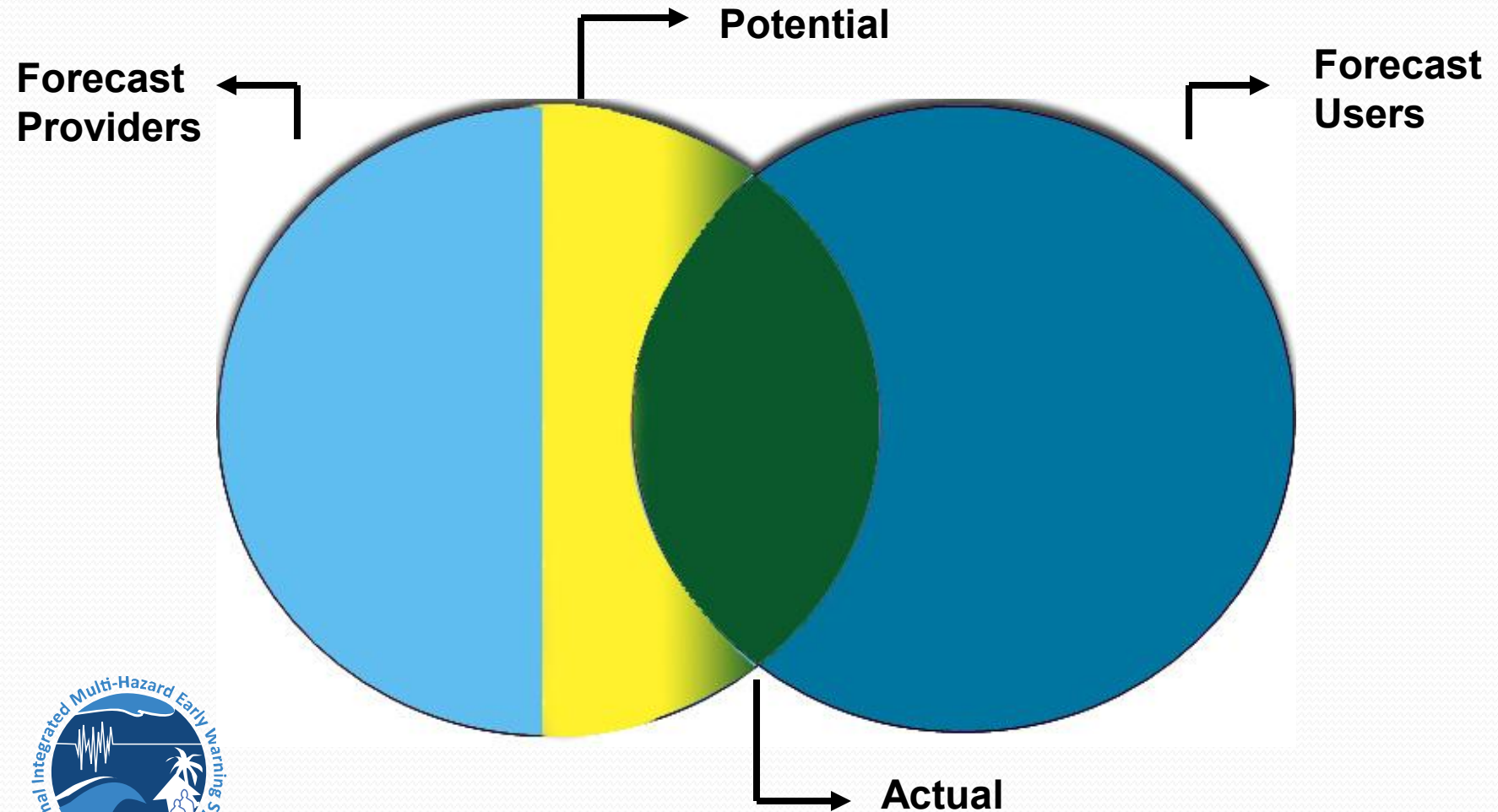
Rationale for Climate Forecast Applications for Disaster Mitigation

- ❖ **Impact of recurrent droughts and floods cause widespread damage and loss to assets, infrastructure and crop production**
- ❖ **Climate variability driven by large scale ocean-atmosphere phenomenon like ENSO causes significant number of droughts and floods**
- ❖ **Casualty, livelihood loss and damage are high and a major cause for concern**
- ❖ **Advances in the understanding of the climate system and increased ability in monitoring and forecasting weather events help to solve some of these problems**

Application of climate information could reduce disaster risks

1. **Past climate information (past)** – high potential, but under-utilized
2. **Climate information monitoring (concurrent)** – moderate potential, satisfactory utilization
3. **Climate forecast information (near future)** – moderate potential, poorly utilized
4. **Climate change scenario information (distant future)** – ???

Potential & Actual Utilization of Climate Information Products



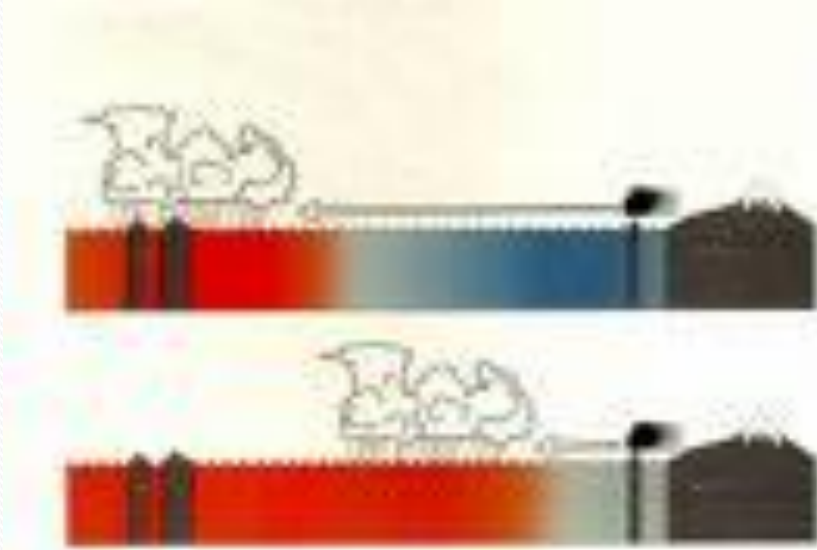
Relevance of climate forecast products depends on:

- ❖ **Timeliness (efficiency of delivery, sufficient lead time)**
- ❖ **Clear, simple language**
- ❖ **Reliability**
- ❖ **Location-specific**
- ❖ **User-need based**

Weaknesses in existing systems

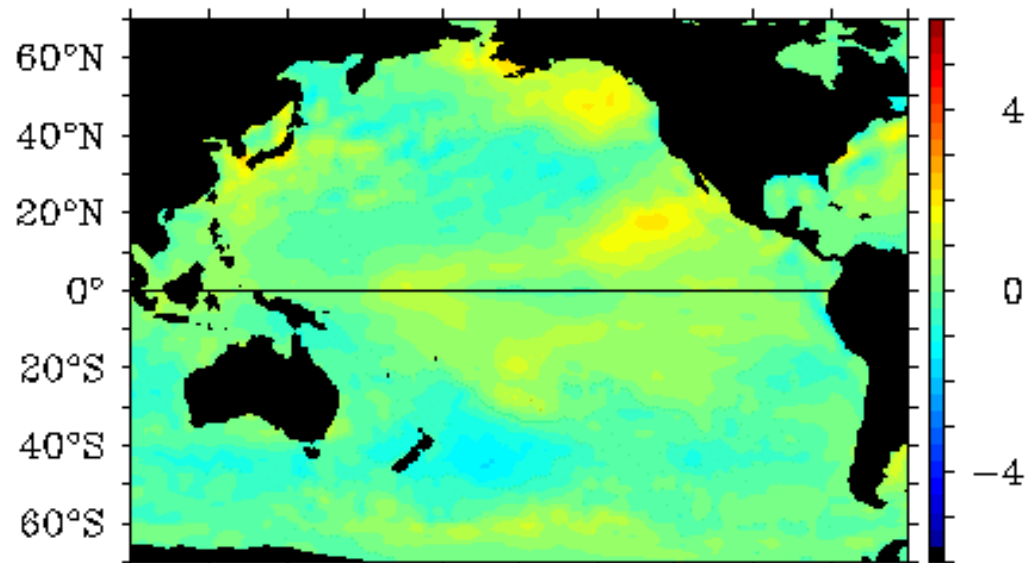
- ❖ **Absence of participatory mechanism for identifying user forecast requirements**
- ❖ **Available climate information not tailored to users' needs and requirements**
- ❖ **Weak forecast producer-user communication channel**
- ❖ **Users have difficulty understanding forecast language**
- ❖ **Community level dissemination is weak**
- ❖ **Users have no mechanism for processing climate information once it is received**

Feedback channel from forecast user to producer is weak or non-existent in most cases

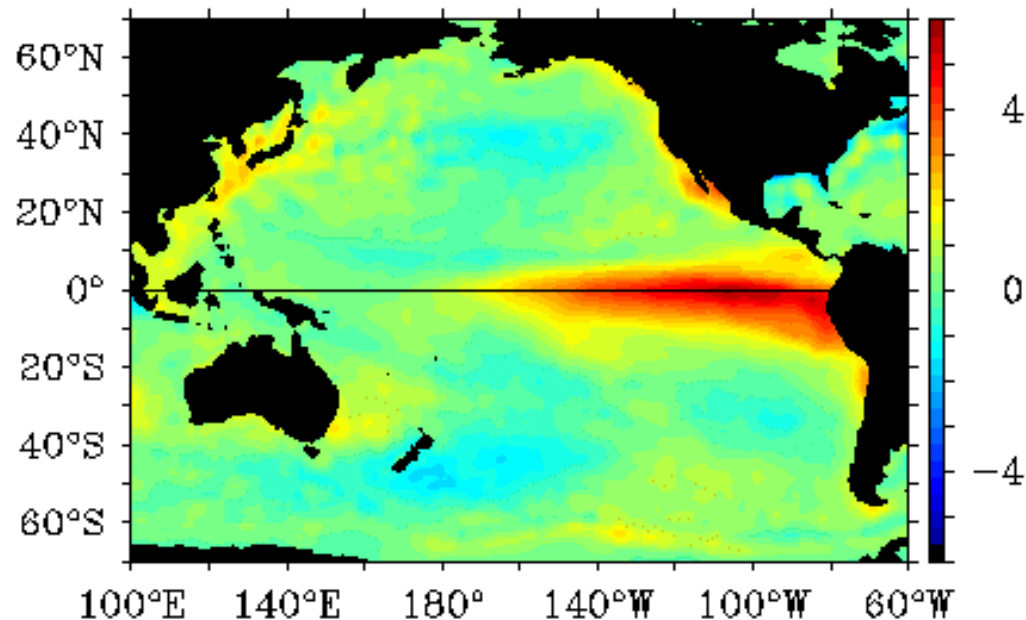


El Niño as a Hazard-Spawner

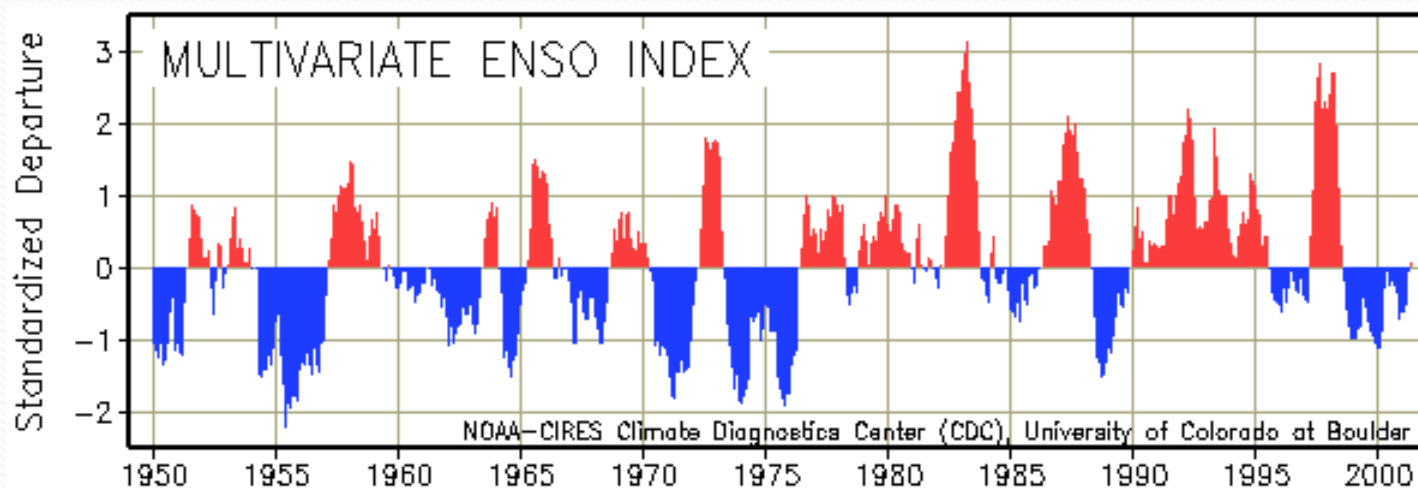
Normal Conditions December 1993



El Niño Conditions December 1997



Time Series for El Niño (red) and La Niña (blue)

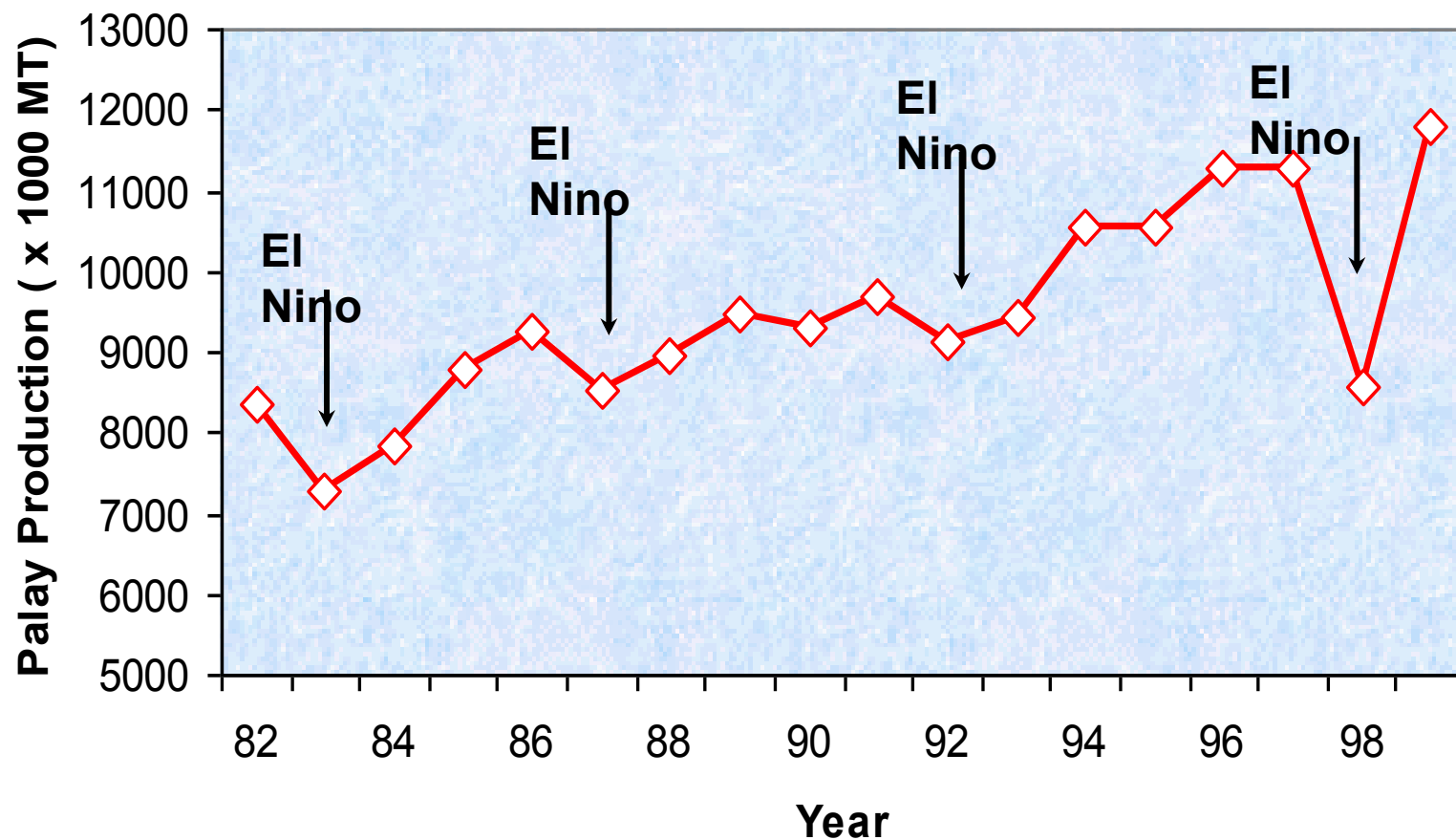


Before 1976 more blue than red; after 1976 more red than blue.

Red : El Nino

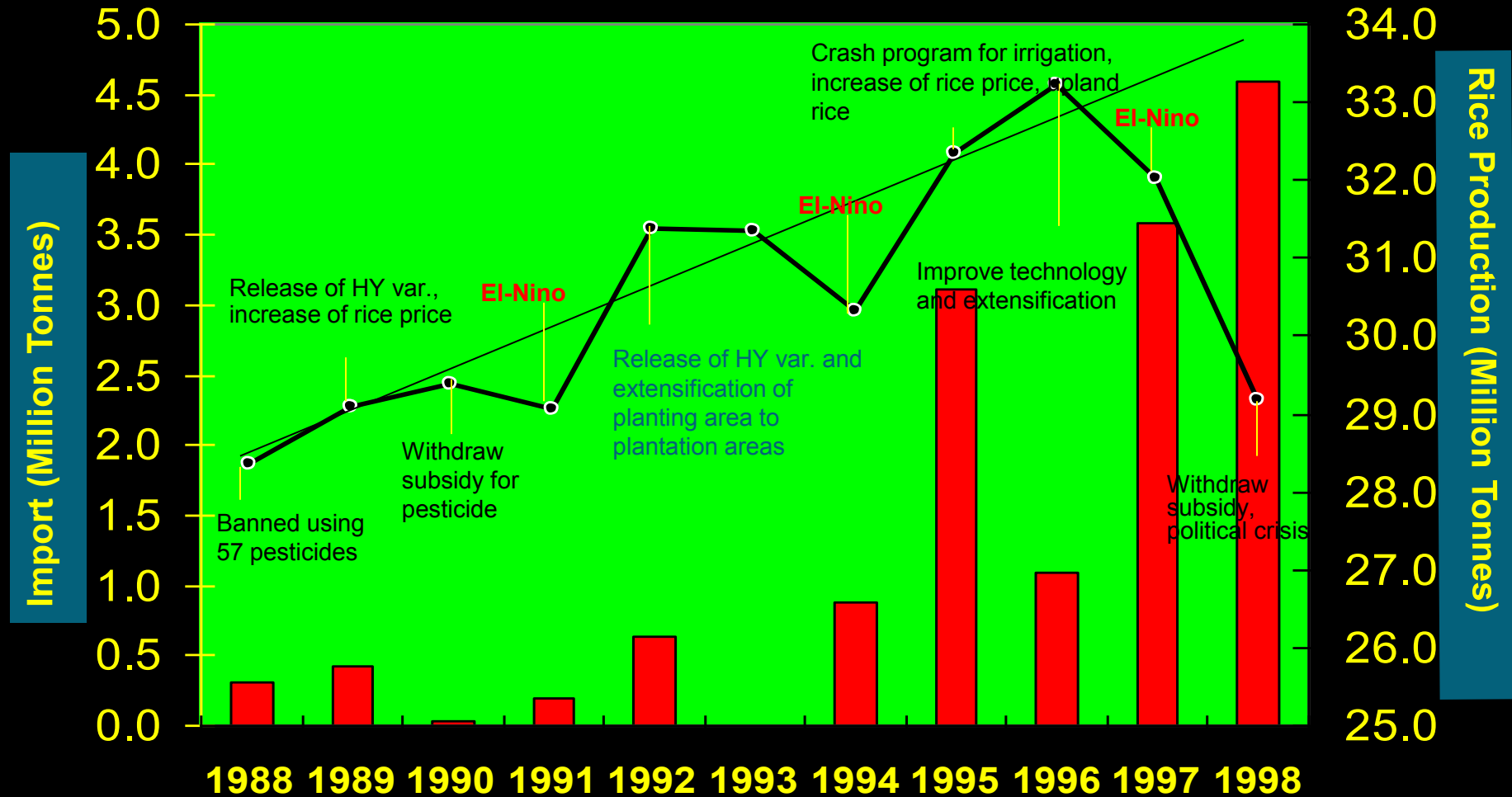
Blue: La Nina

El Niño impact on rice production, Philippines

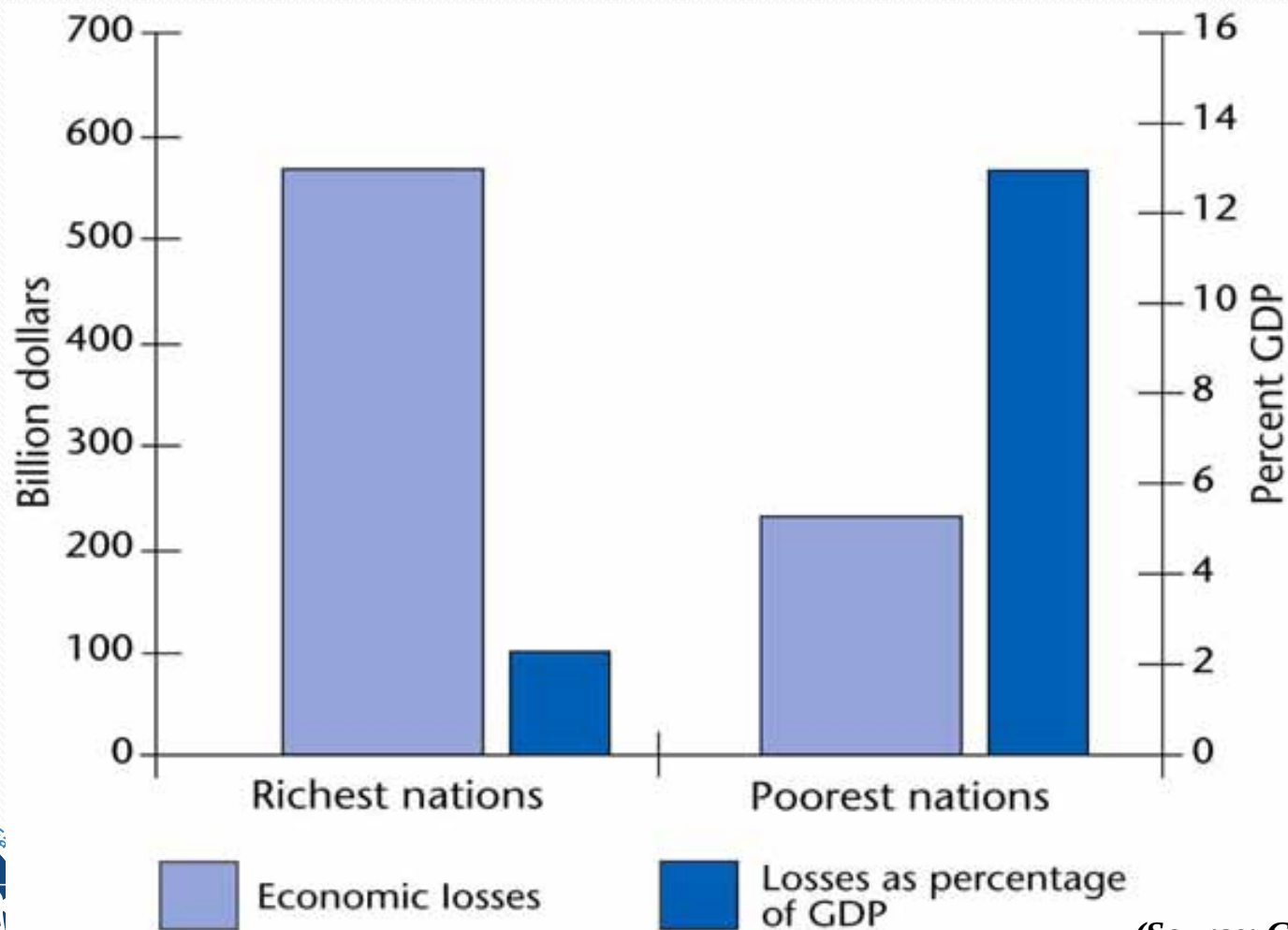


El Niño impact on rice production, Indonesia

National Rice Production



Developing Countries are Hit the Hardest...



(Source: CRED)

Climate Risk Management- Challenges

- Risk Communication
 - Dealing with uncertainties
 - Decision research and stakeholder involvement
 - Integrating climate information into decision making process
- RIMES experience in risk communication will be shared

The need:

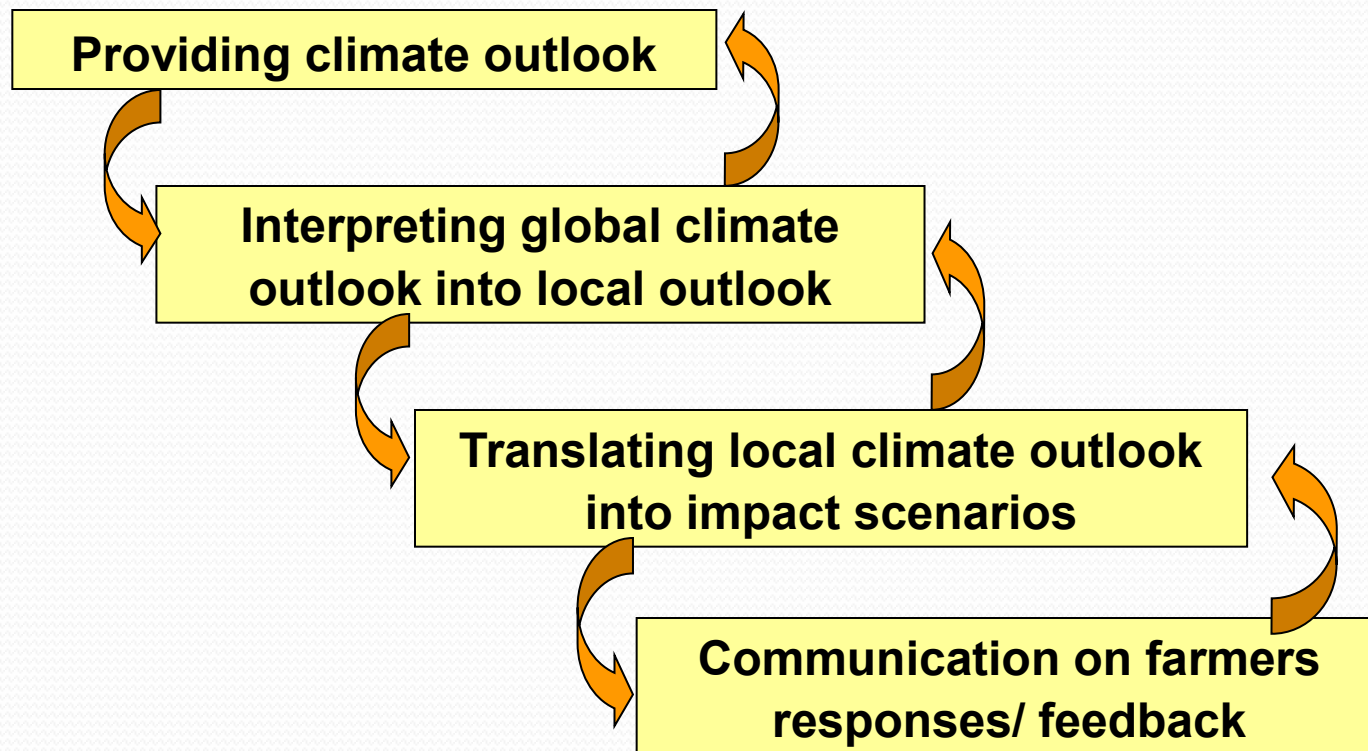
Climate forecast information that:

- **is localized**
- **timely**
- **in easily understandable language**
- **meets end user needs**

The issues:

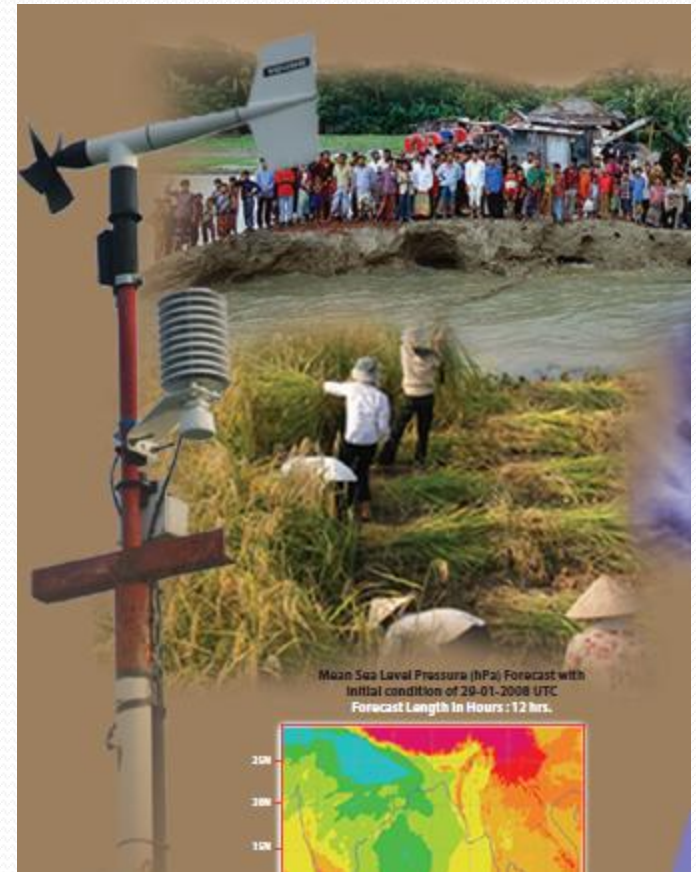
- **Capacity to generate the localized information**
- **Experience in communicating probabilistic scientific information for practical use by end users**

End-to-end climate information and application system

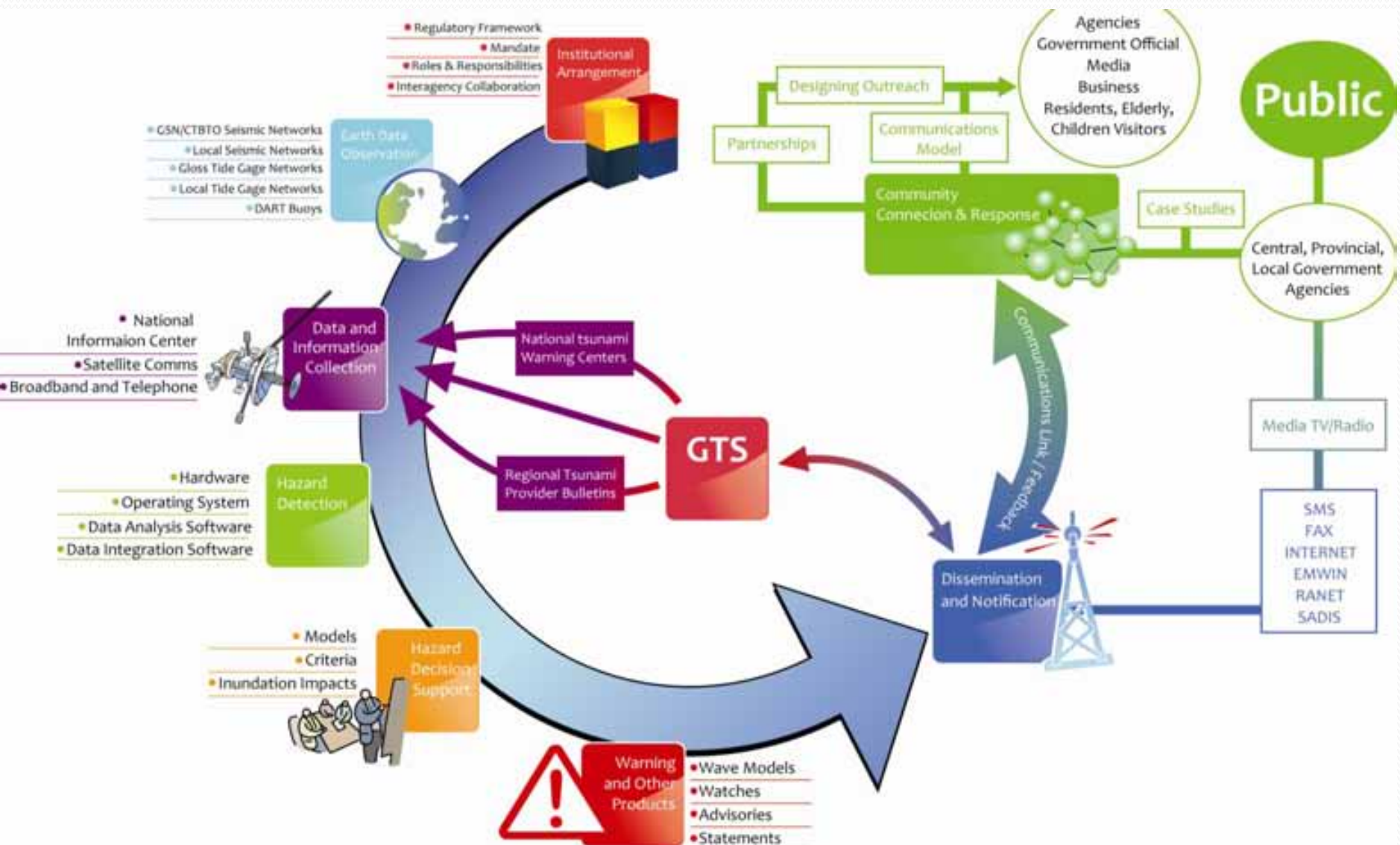


Early Warning Systems (EWS)

- *Till 1980's*: EWS focused on saving lives
- *1990's on*: Focus on saving lives + livelihood systems
- *Currently*: Opportunities through new, emerging forecast technologies



Key Component of EWS



EW System Structure

Detection Subsystem

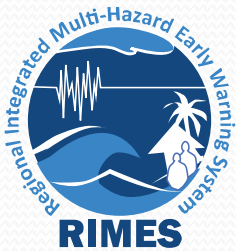
Monitoring, detection, data Assessment,
data analysis, prediction

Management Subsystem

Risk Assessment, interpretation,
communication

Response Subsystem

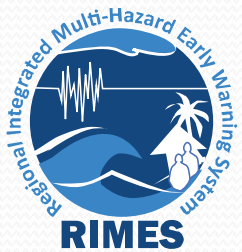
Interpretation, confirmation and
response



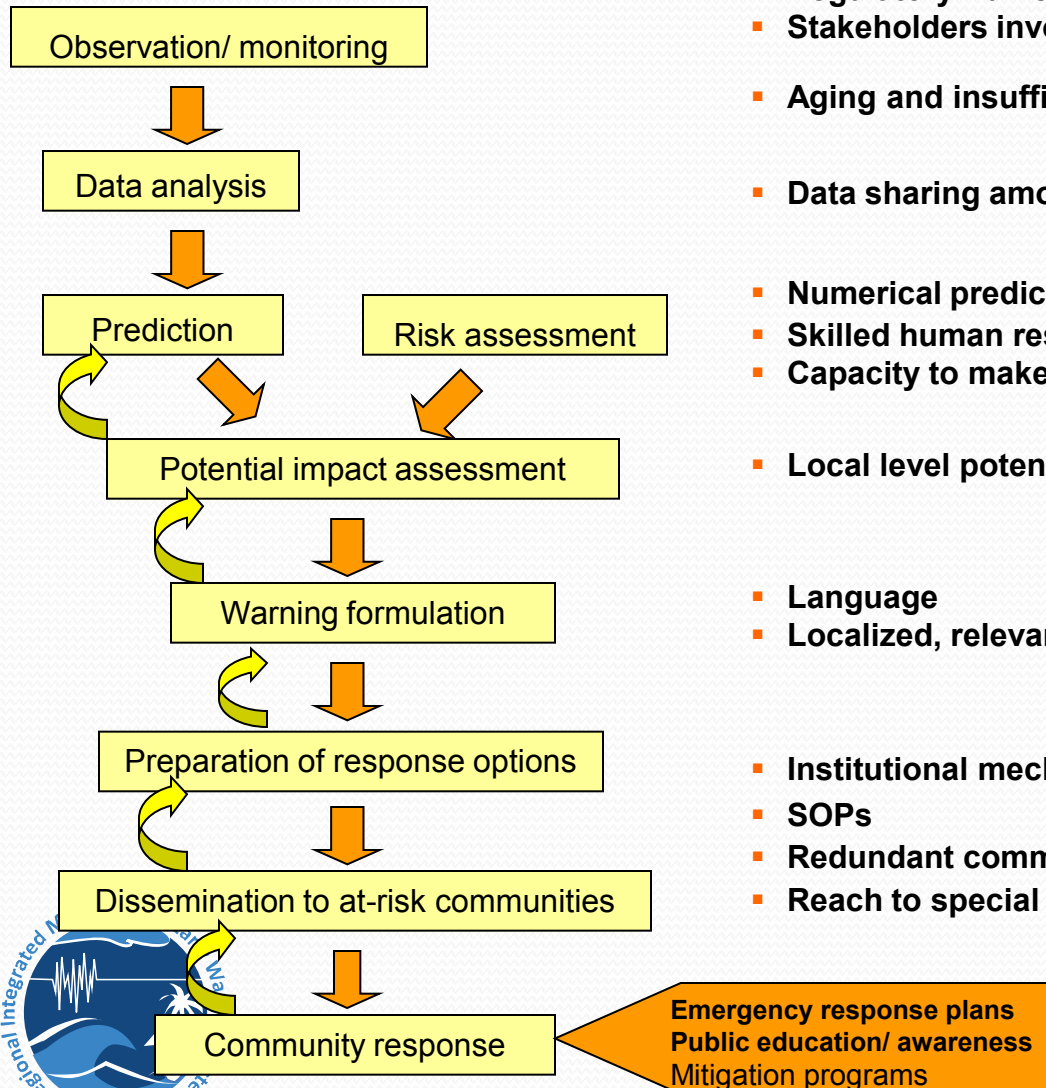
Reasons for Warning Failure



RIMES



Gaps



- Regulatory framework for warning
- Stakeholders involvement and roles
- Aging and insufficient observation and data communication facilities
- Data sharing among agencies
- Numerical prediction capability
- Skilled human resource
- Capacity to make use of new generation forecasts
- Local level potential impact assessment not done
- Language
- Localized, relevant
- Institutional mechanism, linkages
- SOPs
- Redundant communication systems
- Reach to special groups
- Public awareness
- Communication of forecast limitations
- Lack of trainers/ facilitators
- Resources to respond to warning

A regional cooperation of 26 countries in Africa and Asia on multi-hazard early warning.
RIMES aims to cater to differential needs and demands of member states in addressing gaps in the end-to-end multi-hazard early warning system.



★ MARCH 2005 (7) ★ JULY 2006 (10) ★ DEC 2006 (13) ★ APRIL-JUNE 07 (22) ★ JUN 08 (26)

RIMES: on 30 April 2009

❖ Formally established on 30 April 2009, with the signing of RIMES International Cooperation Agreement, by five countries:

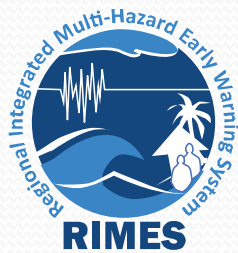
❖ Cambodia

❖ Comoros

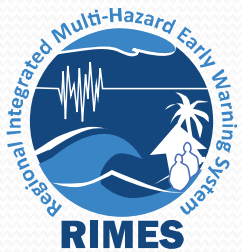
❖ Lao PDR

❖ Maldives, and

❖ Seychelles



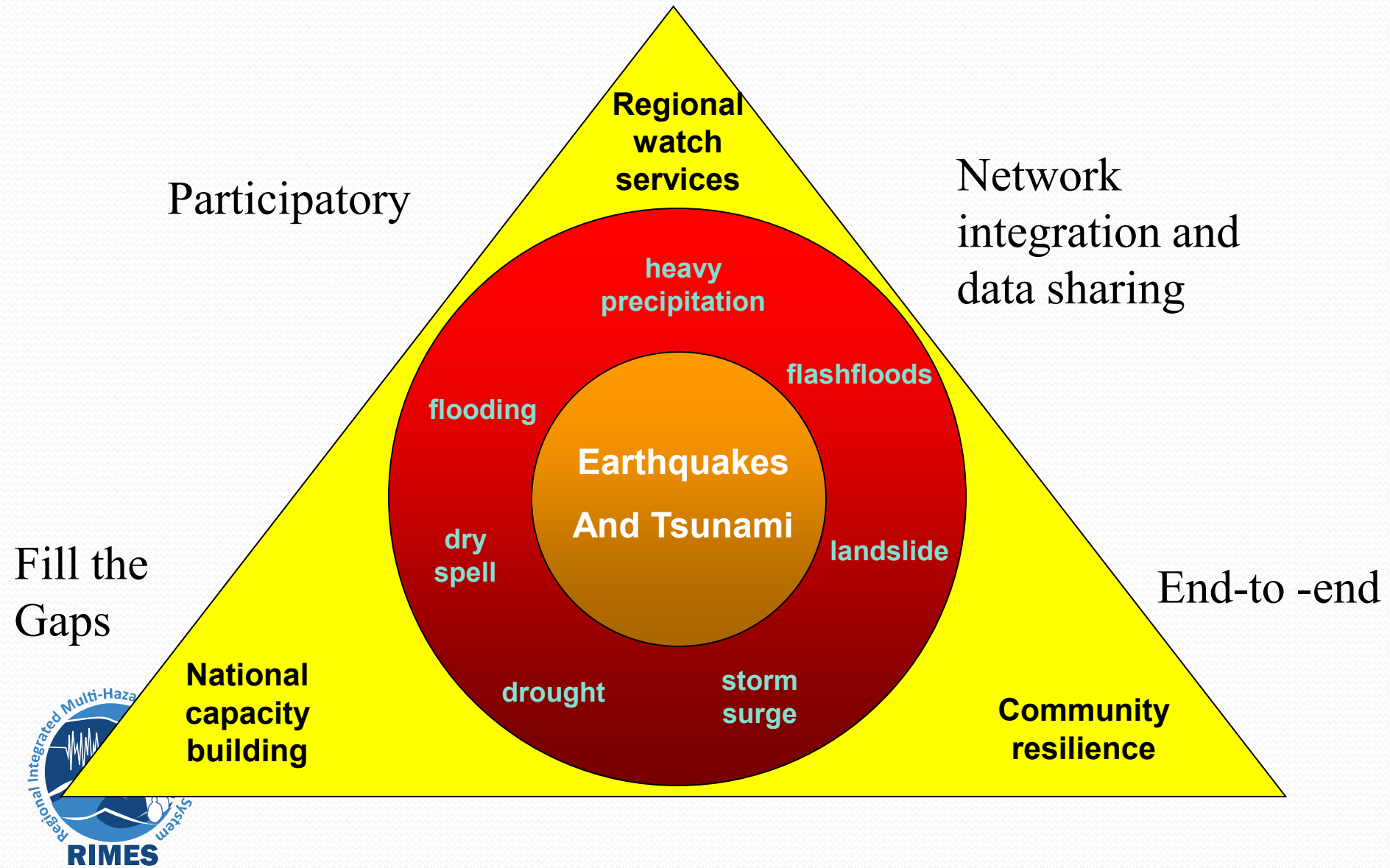
RIMES Framework



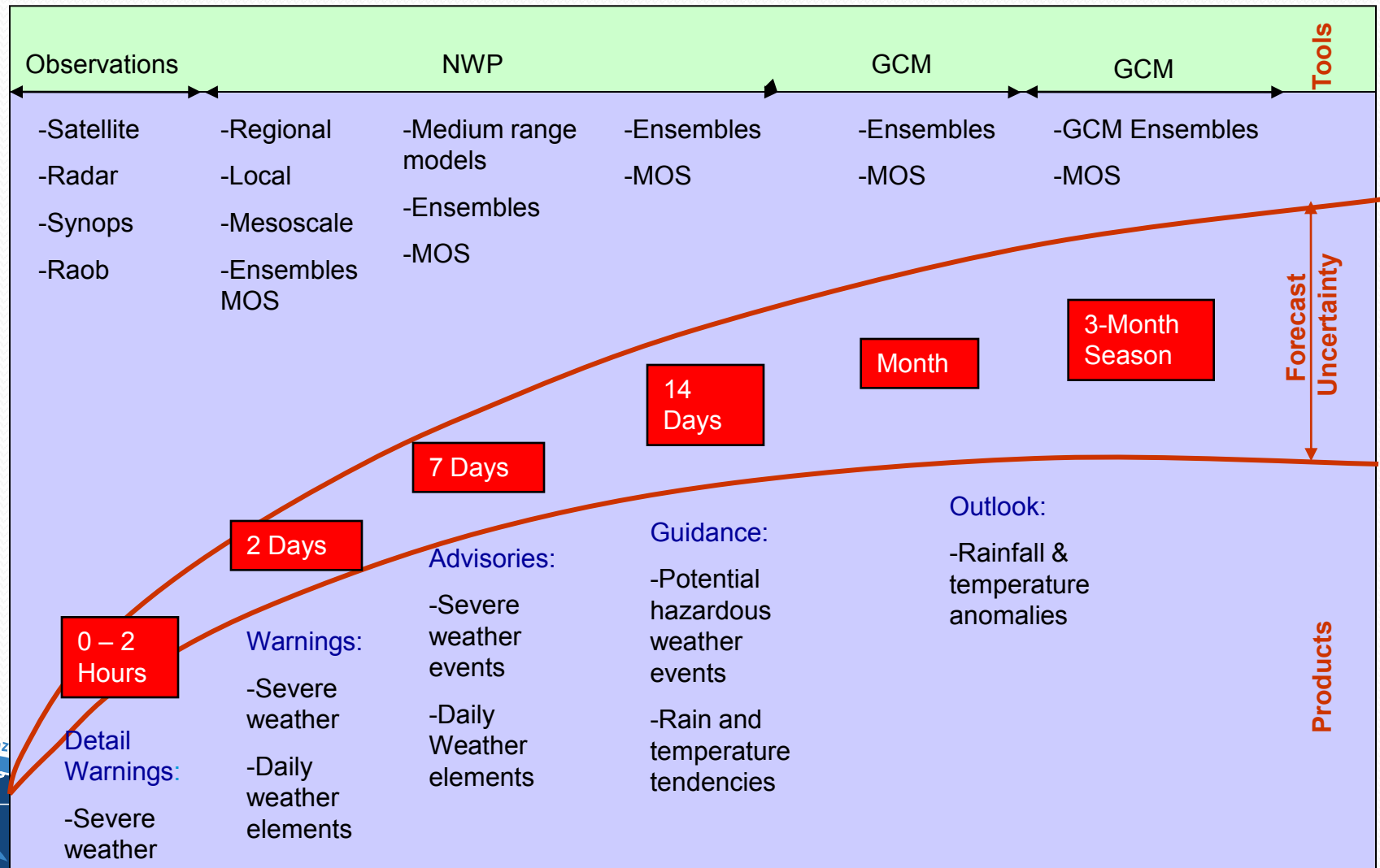
Provision of 4 integrated services

- ❖ **Establishment of Regional core observation networks**
- ❖ **Provision of Regional tsunami watch**
- ❖ **Research and development support to NHMS for providing localized hydro-meteorological disaster risk information**
- ❖ **Enhancing capacities to respond to early warning information at national and local levels for disaster preparedness and management**

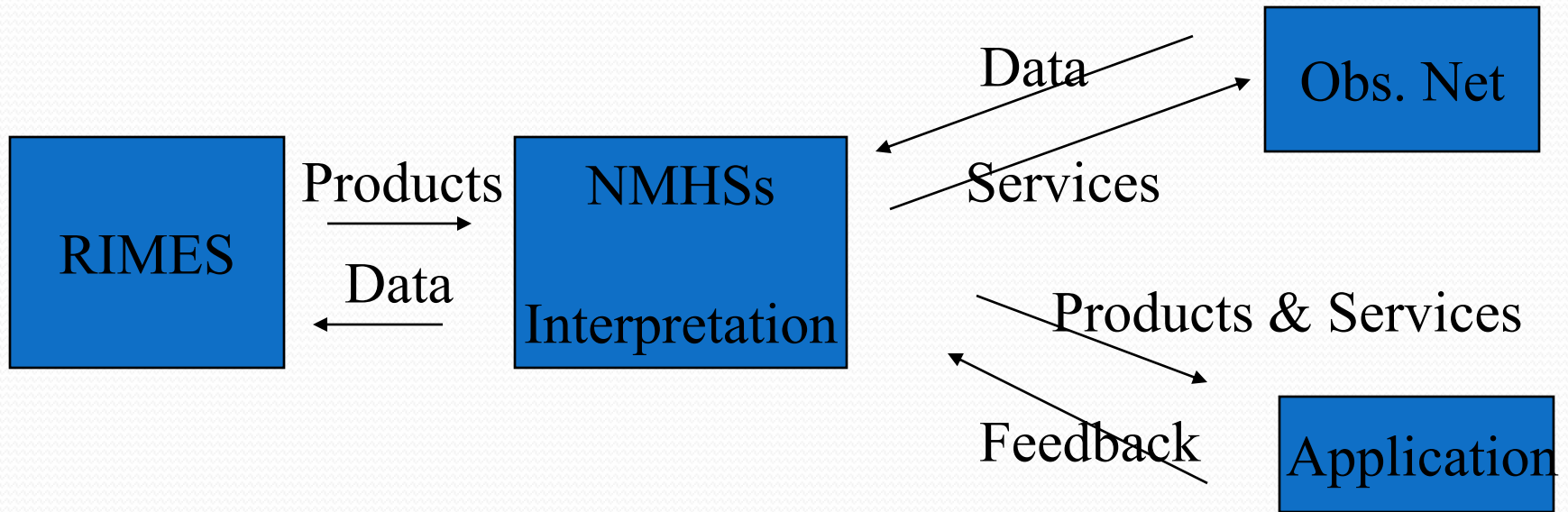
Regional Multi-hazards Early-Warning System (RIMES)



The Seamless Integration of Hazard Risk Information



RIMES, NMHS and Societal Application linkages



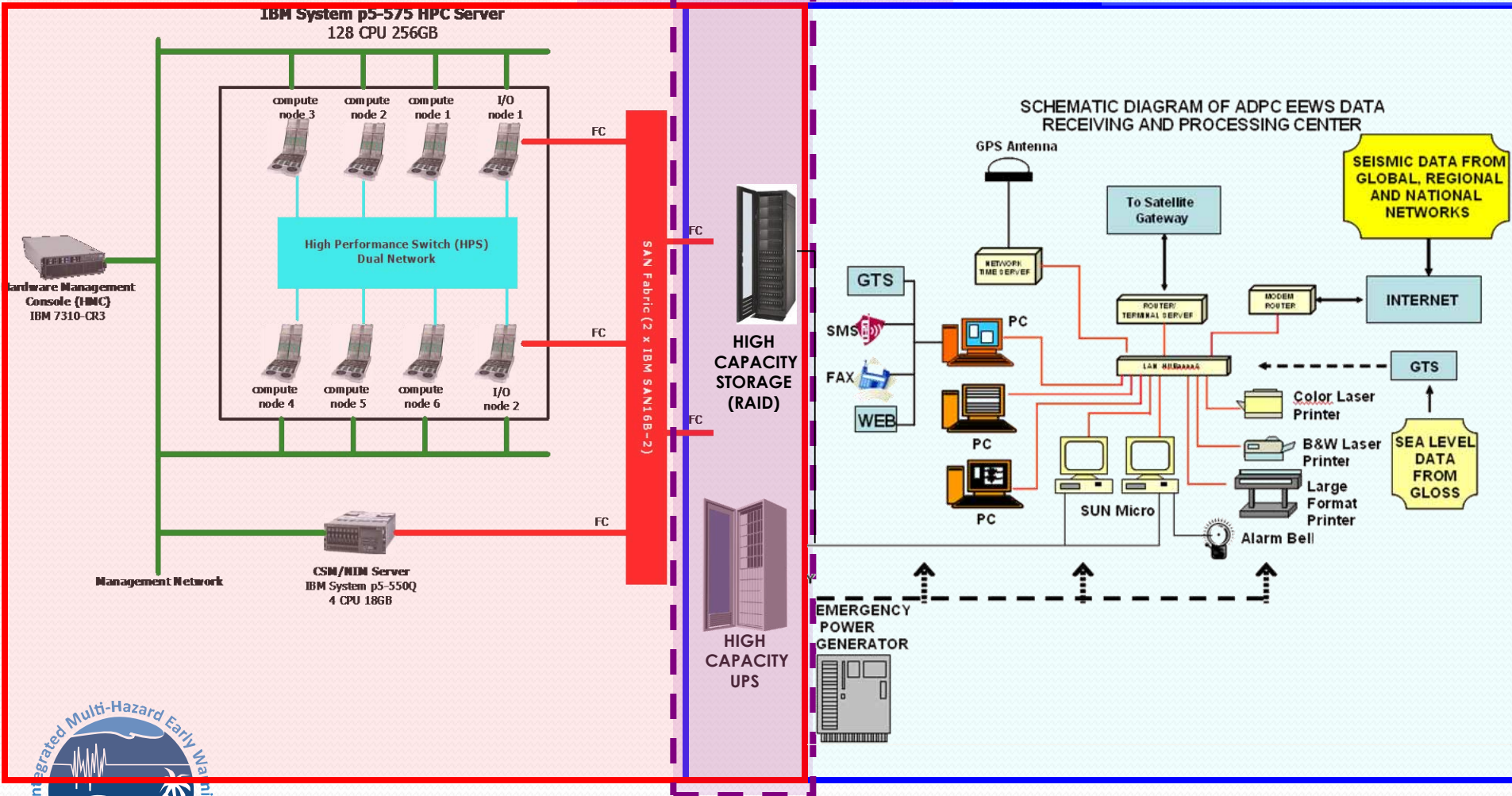
- Advantages
 - Greater cost effectiveness in the use of scarce resources
 - Continuous support in addressing common problems of NMHSs;
 - Connecting Global research to NHMS needs.

System Configuration

Severe Weather Sub-system

Common Elements

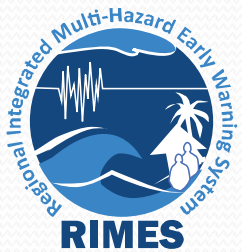
Tsunami Sub-system



Funding from Danida

Funding from UNRTTF

RIMES Governance



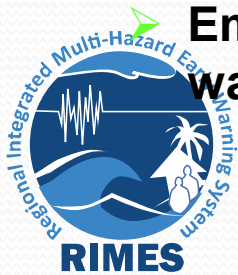
RIMES Governance

❖ Presidential Task Force

- Chaired by His Excellency Vice President of the Republic of Maldives and comprising of Minister of Foreign Affairs, Minister of Housing, Transport and Environment
- To provide highest level guidance and advice, facilitate institutional establishment and consolidation

❖ Council

- Composed of heads of National Hydro-Meteorological Services and national scientific and technical agencies generating multi-hazard early warning information
- Empowered to make policy decisions concerning regional early warning arrangements



RIMES Governance cont.

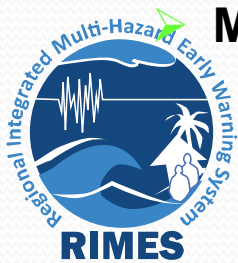
❖ Executive Board

- Implement policies and decisions of the Council for resource mobilization
- Formulate an action plan to provide cost-effective services to each Member State
- India as Chair; China as Vice-Chair

❖ Secretariat

- Carries out the decisions and tasks assigned by the Council
- Supports the Program Unit in the management of the regional early warning facility

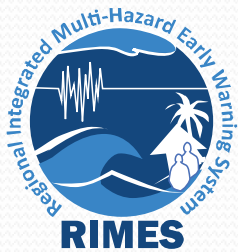
➤ Maldives is the RIMES Secretariat



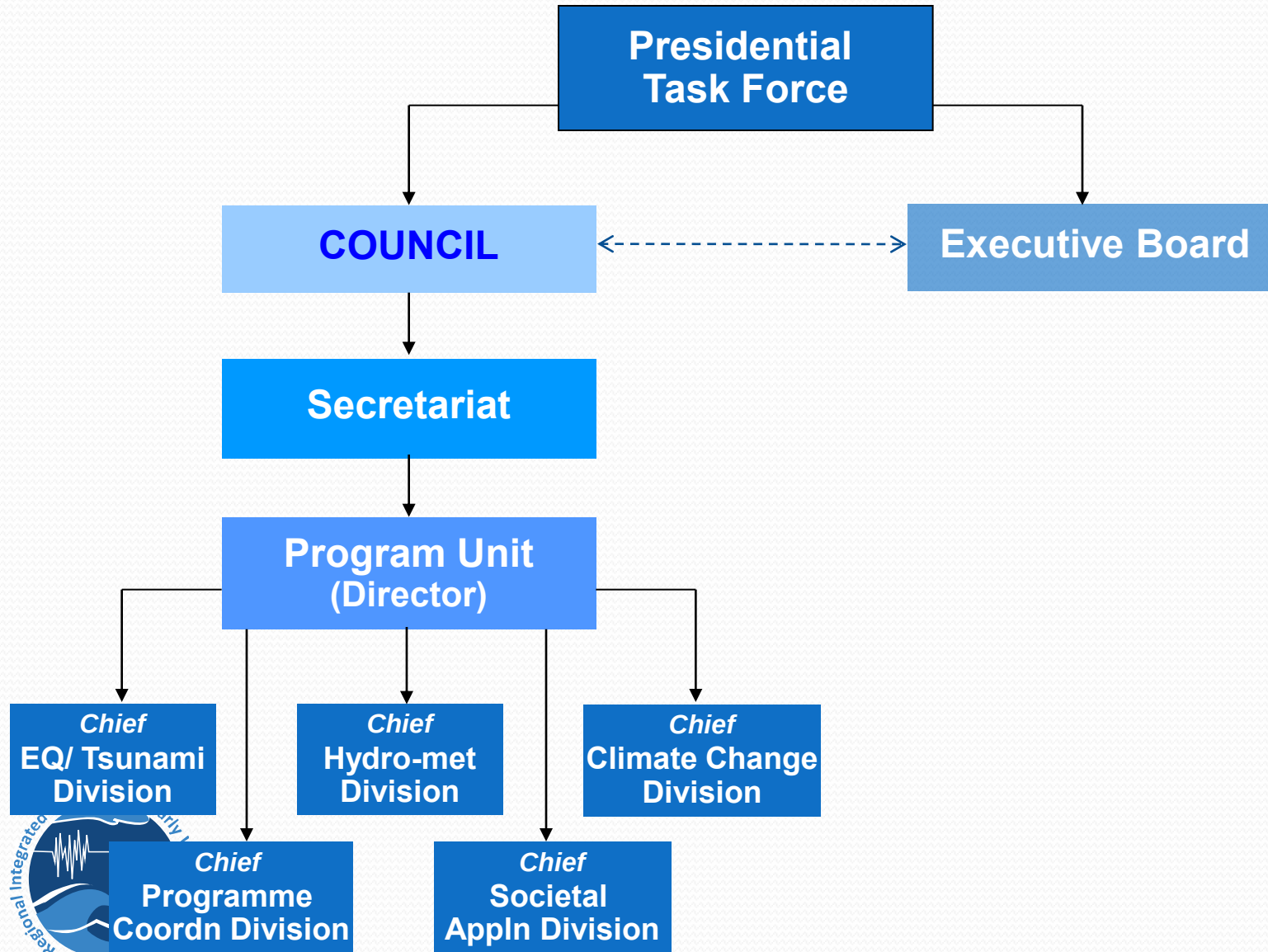
RIMES Governance cont.

❖ Program Unit

- Responsible for the day-to-day operation and management of the regional early warning facility
- Has financial and administrative autonomy through delegated powers and the financial and staff regulations approved by the Council
- Is co-located with the regional EW facility at the campus of the Asian Institute of Technology, Thailand



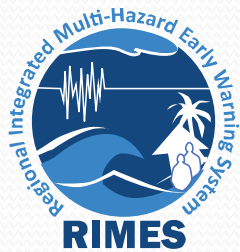
RIMES Governance



RIMES Endorsement by UN

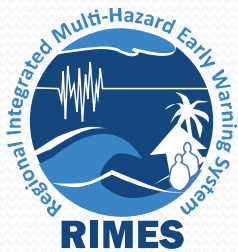
- RIMES has been registered with United Nations Treaty Office of Legal Affairs, as per Article 102 of the Charter of United Nations, on 14 September 2009, effective from 01 July 2009

Certificate of registration	No. 58230	Certificat d'enregistrement
The Secretary-General of the United Nations		Le Secrétaire Général de l'Organisation des Nations Unies
hereby certifies that the following international agreement has been registered with the Secretariat, in accordance with Article 102 of the Charter of the United Nations:		certifie par la présente que l'accord international indiqué ci-après a été enregistré au Secrétariat, conformément à l'Article 102 de la Charte des Nations Unies :
No. 46327. Comoros, Maldives and Seychelles		No. 46327. Comores, Maldives et Seychelles
Agreement on the cooperation on Regional Integrated Multi-hazard Early Warning System for Afro-Asian Region. Male, 30 April 2009		Accord relatif à la coopération sur le Dispositif régional intégré d'alerte rapide multirisque pour la région afro-asiatique. Malé, 30 avril 2009
Registration with the Secretariat of the United Nations: Regional Integrated Multi-hazard Early Warning System for Africa and Asia, 1 July 2009		Enregistrement auprès du Secrétariat des Nations Unies : Dispositif régional intégré d'alerte rapide multirisque pour l'Afrique et l'Asie, 1er juillet 2009
Done at New York on 14 September 2009		Fait à New York le 14 septembre 2009
For the Secretary-General		Pour le Secrétaire Général



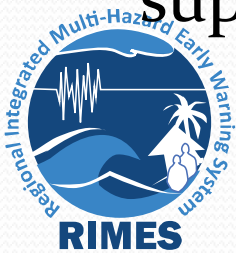
Integration of RIMES with IOC IOTWS Framework

- RIMES Integration with IOC IOTWS approved in principle by IGC IOTWS Steering Group in its meeting in Perth Australia on 3-4 December 2009
- As per this decision RIMES will invite ICG/IOTWS to join the RIMES Council.
- 2. RIMES is invited to send a representative to ICG/IOTWS

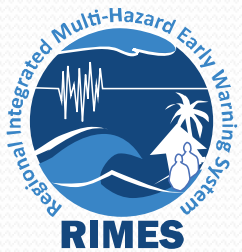


Integration of RIMES with WMO

- An MoU between RIMES and WMO under finalization
- RIMES Will translate WMO Mandate into Operational Program
- RIMES and WMO Will develop Joint Projects to build capacity of NHMS
- WMO will facilitate GTS direct connection to RIMES through one of the Member States
- RIMES will provide Research and Development support to NHMS .



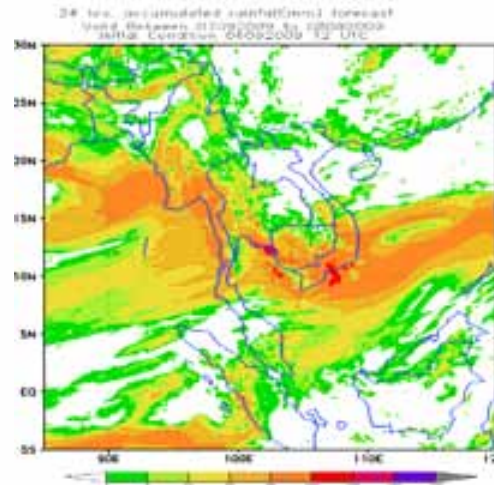
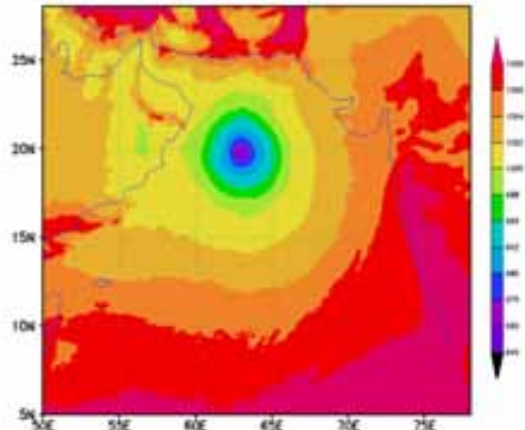
RIMES Products



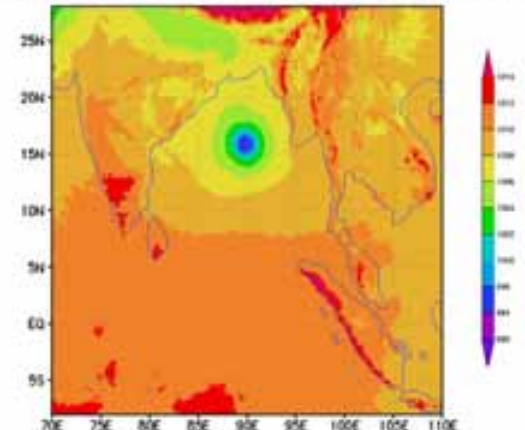
Providing Localized severe weather information

- Track, intensity and time of land fall of Cyclones/Typhones
- Heavy rainfall, Strong winds
- Riverine and Flash floods

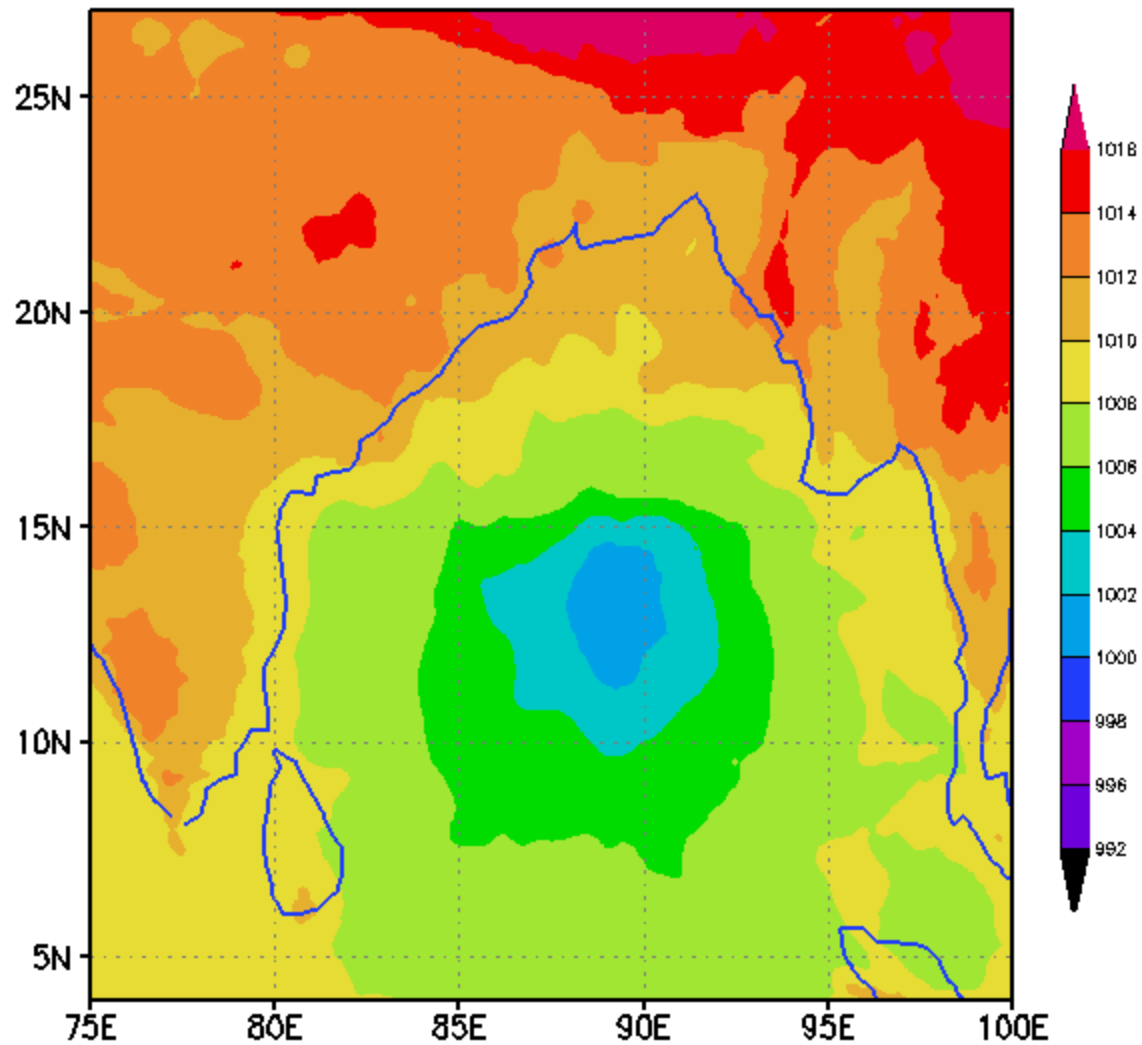
FCST. Mean Sea level Pressure 03060700+69 hrs.



FCST. Mean Sea level Pressure 26042008 UTC 00+111 hrs.

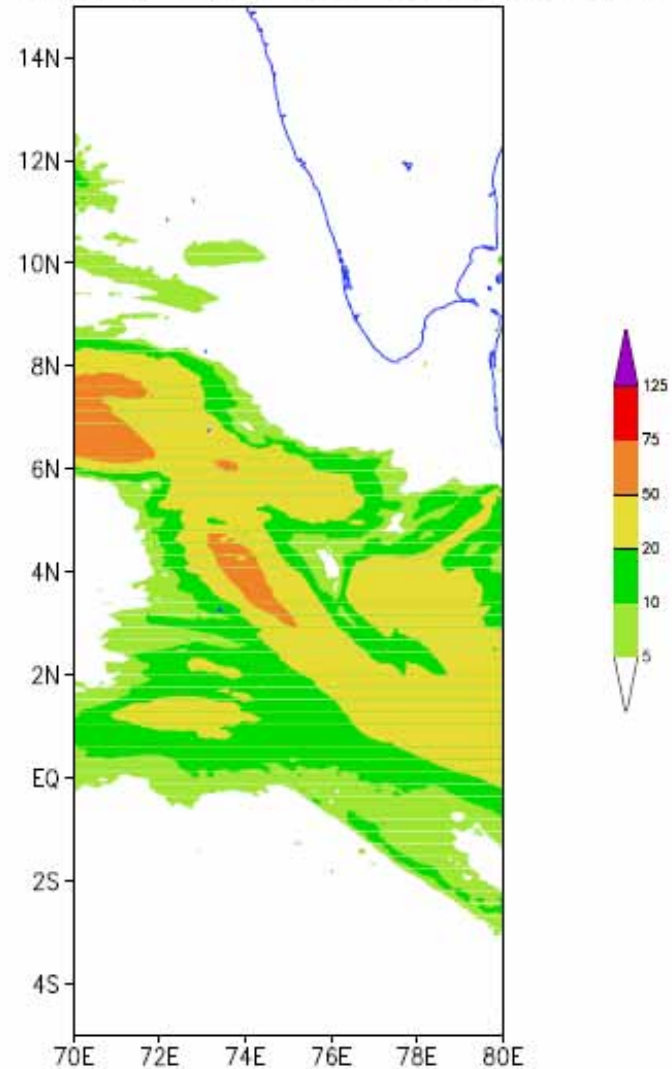


FCST. Mean Sea level Pressure 14110700+1 hrs.



Heavy rainfall, Strong winds

24 hrs. accumulated rainfall(mm) forecast
for the period 11 Dec 00UTC to 12 Dec 00UTC 2008



Experimental forecast generated by JOPC exclusively for internal use

24 Hour Accumulated Rainfall in mm

Valid Between 31082010 to 01092010

***** Day 3 Output *****

Updated Daily

Bangladesh

Bhutan

Cambodia

Comoros

Lao PDR

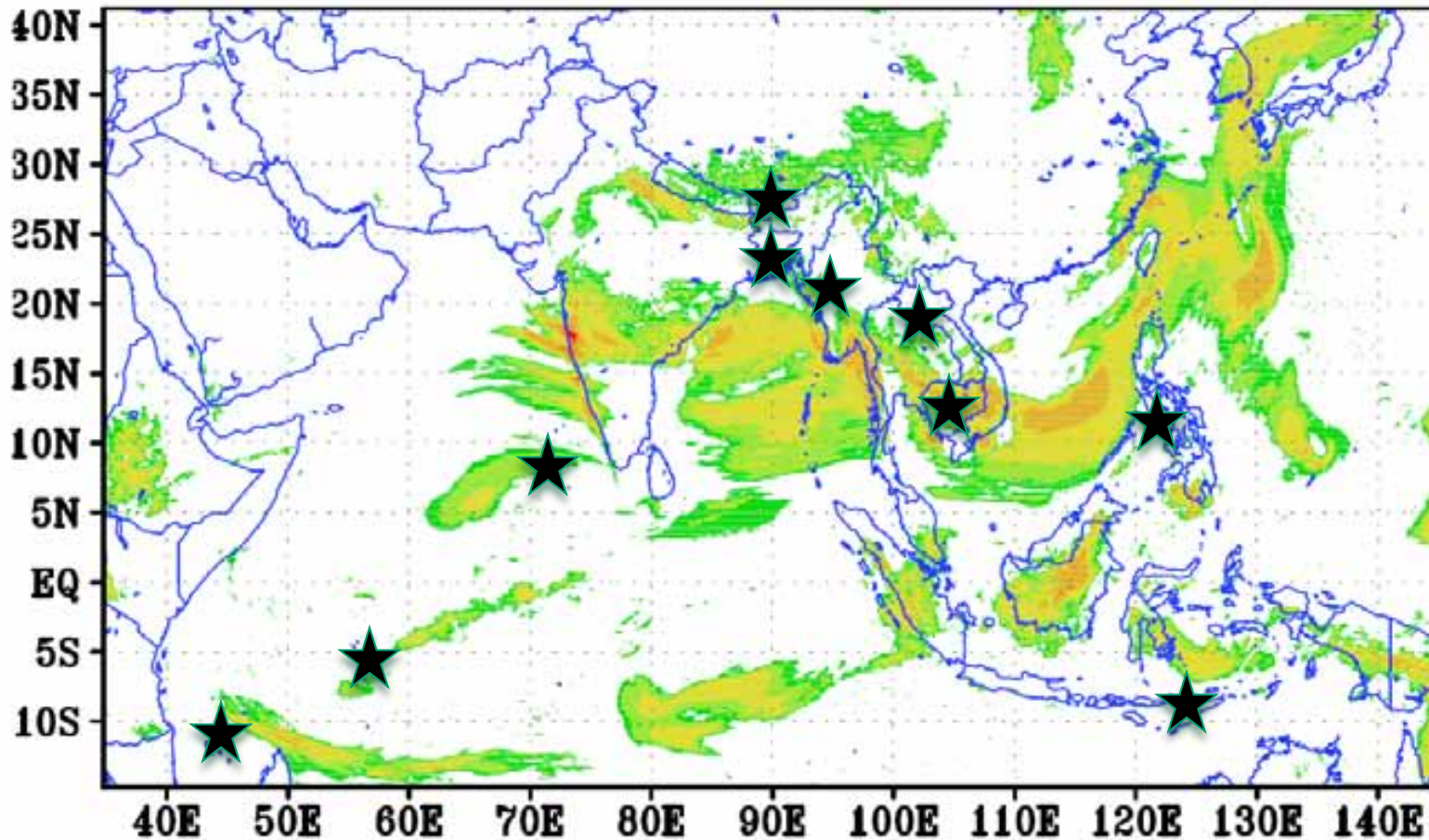
Maldives

Myanmar

Philippines

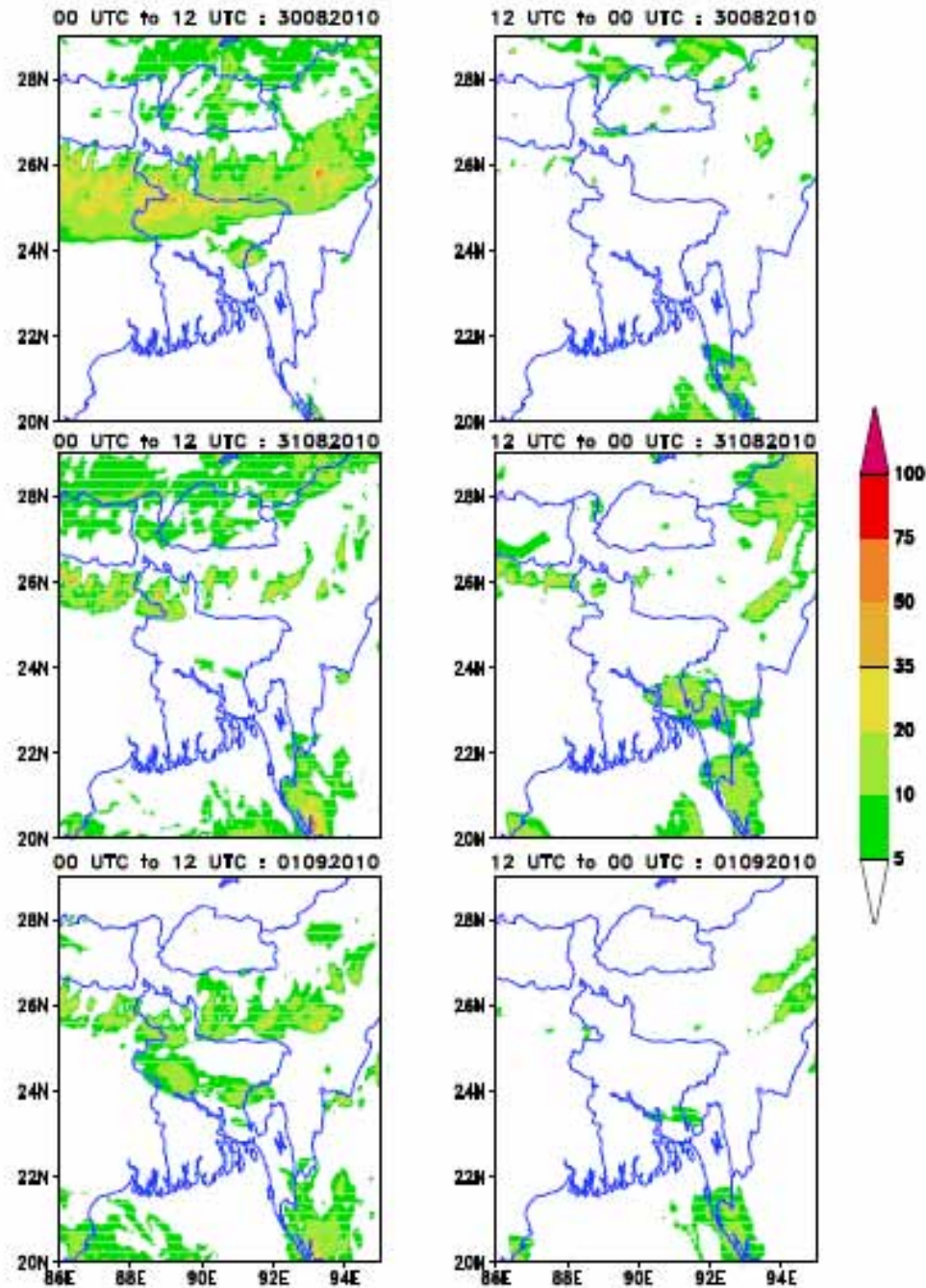
Seychelles &

Timor Leste



Real-time NWP Outputs For RIMES Operational Domain

12 Hour Accumulated Rainfall (mm) Forecast Valid Between

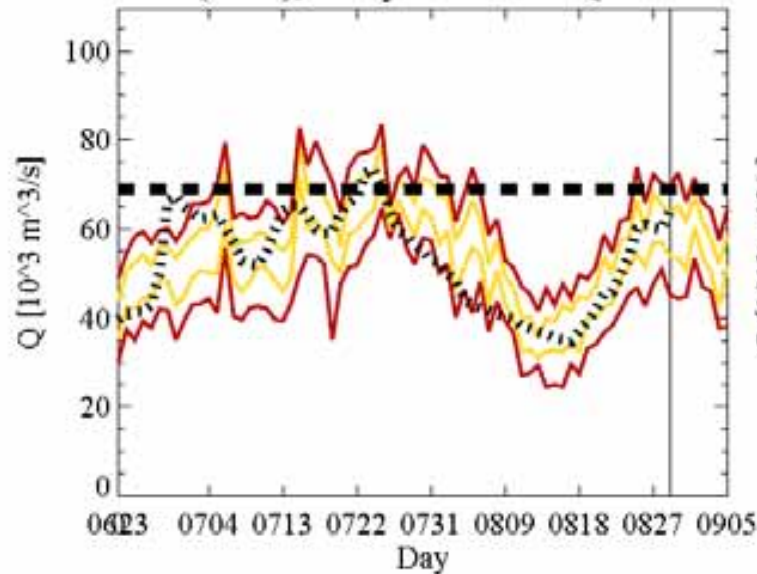


Multi-Model Brahmaputra Discharge Quantile Forecasts

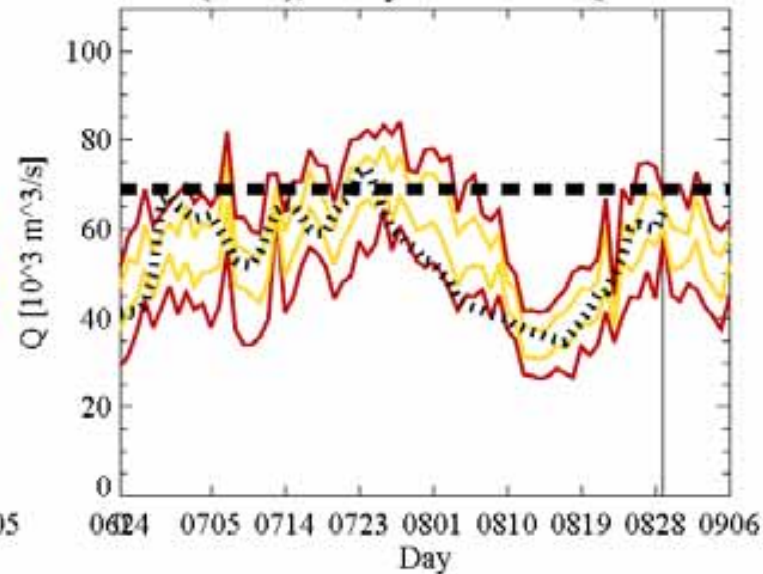
7-10 day using ECMWF Precipitation Forecasts

Forecasts Initialized June 16 - August 29, 2010

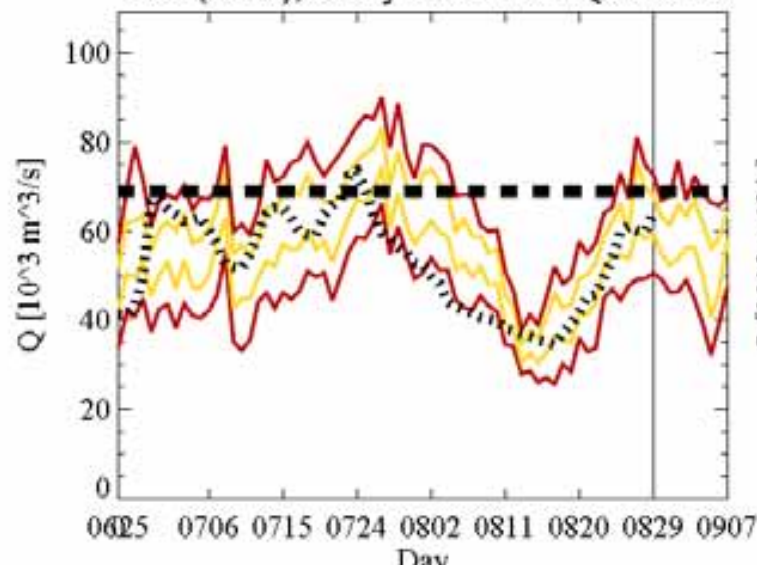
Obs (solid), 7-day 95%/50% Quantiles



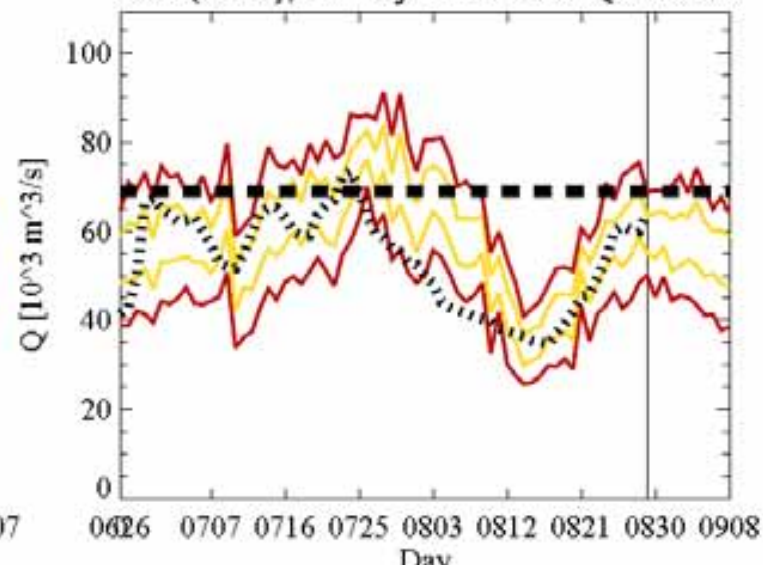
Obs (solid), 8-day 95%/50% Quantiles



Obs (solid), 9-day 95%/50% Quantiles



Obs (solid), 10-day 95%/50% Quantiles



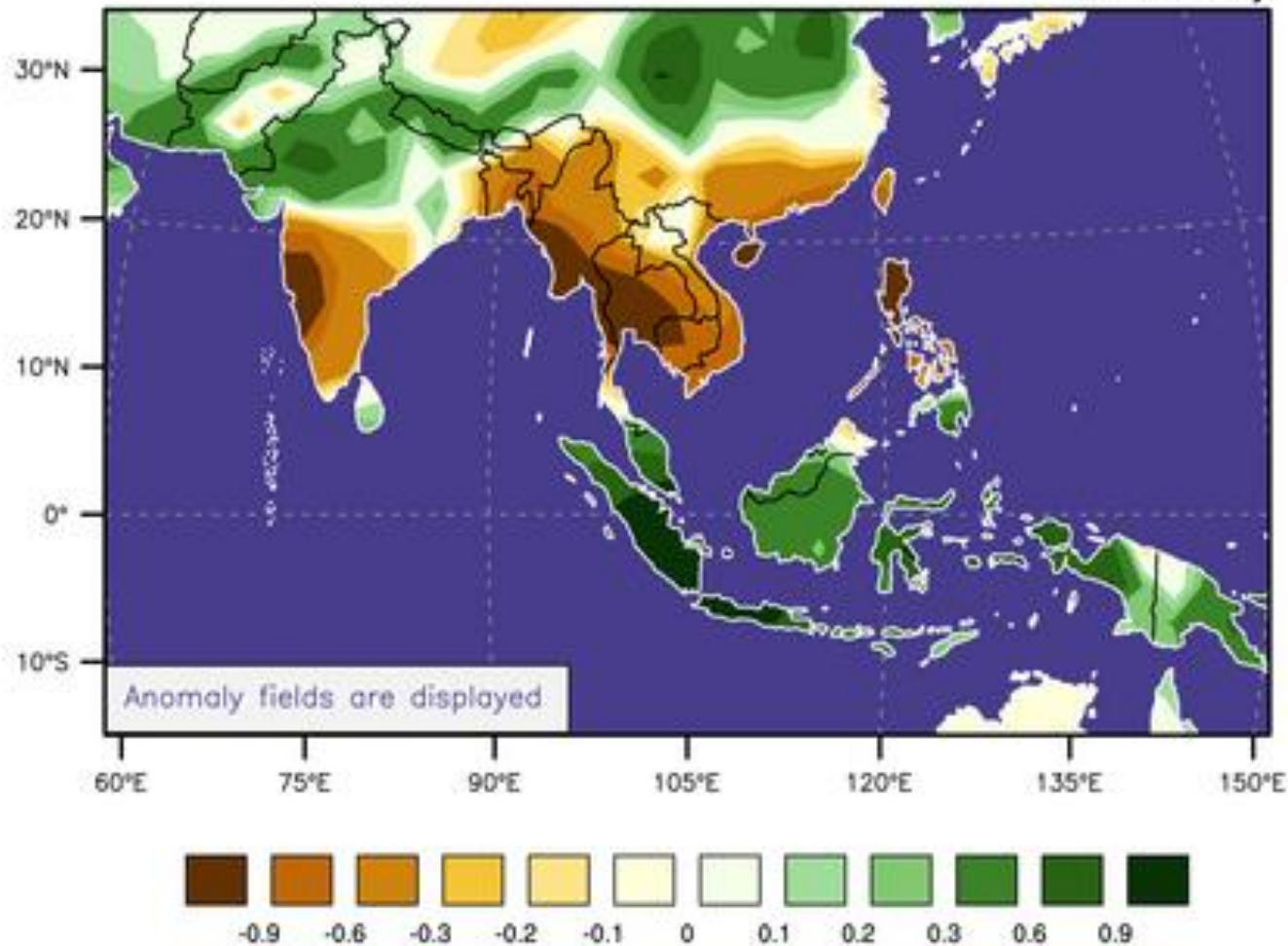
Climate Change Impact Analyses

- Analyses of IPCC Scenarios
- Statistical Downscaling
- Analyses of observed Climate trend and future projections
- Development of Regional Climate Models



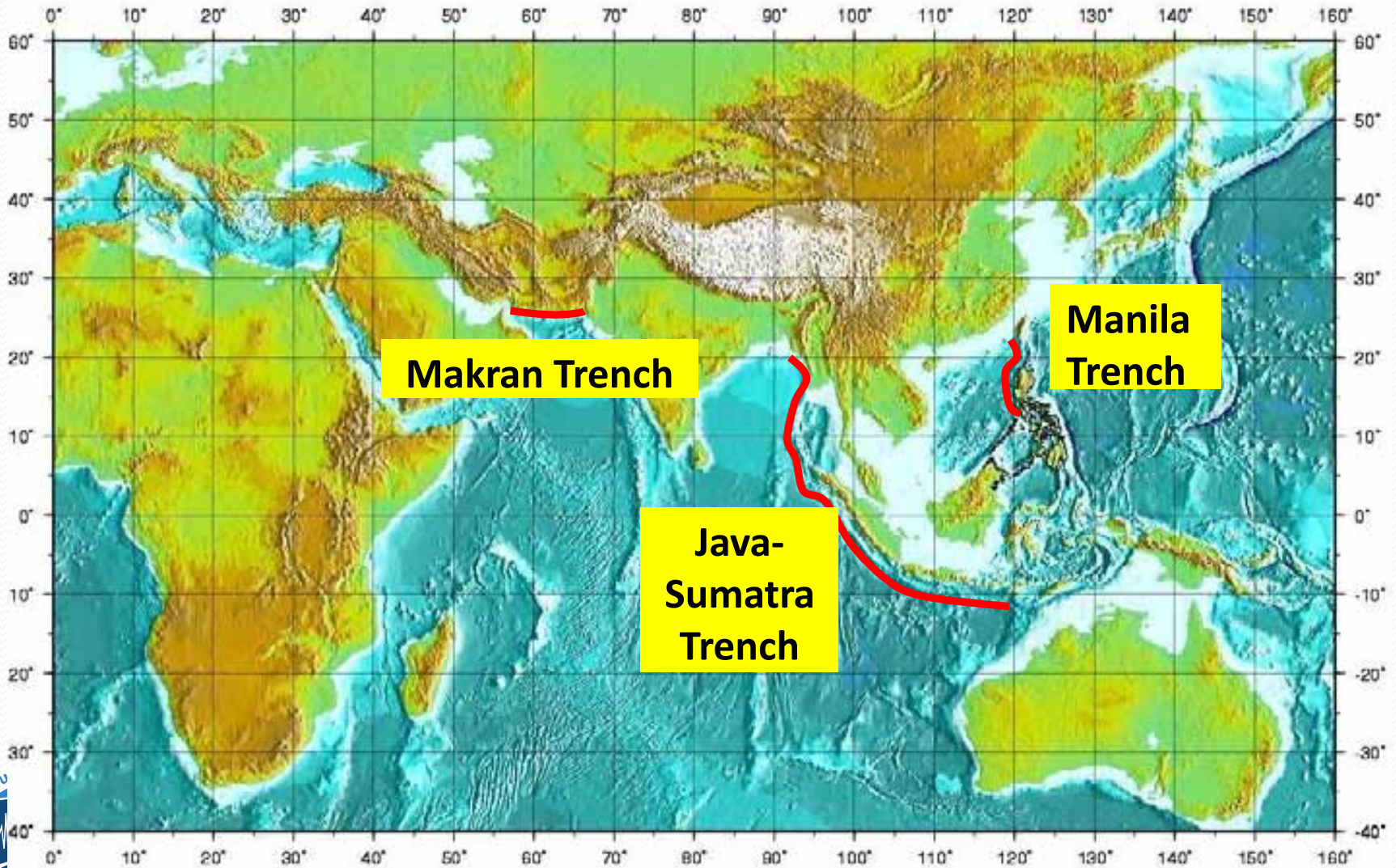
Precipitation for AUG 2010

Unit:mm/day



10 cm less in
North , North
East;Central
and South

RIMES Seismic Monitoring



Seismic waveforms from virtual networks

SeisComP3

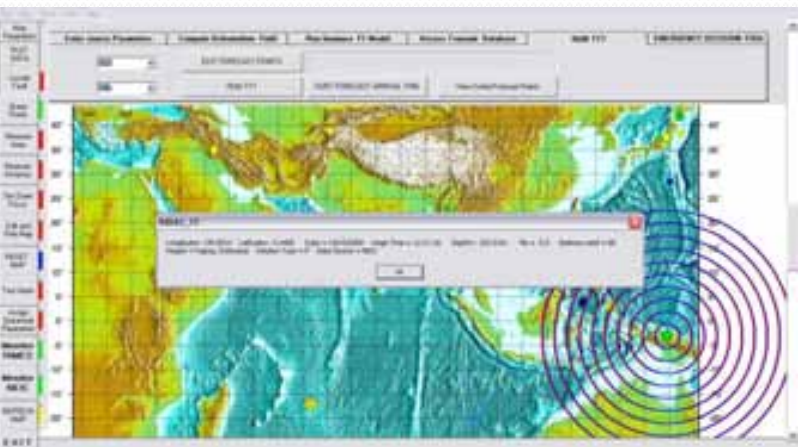
IRIS Network

Geofon Network

Antelope

IRIS / IDA Network

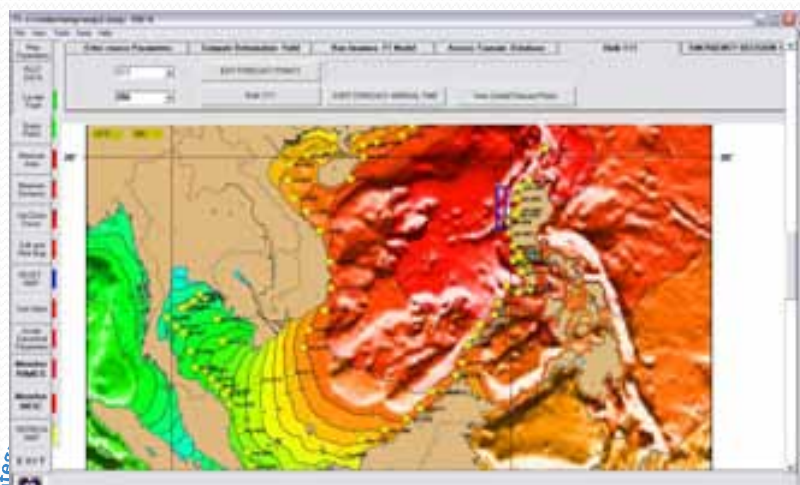
IRIS / USGS Network



Real-time Seismicity Monitoring

Email and SMS Alert Applications

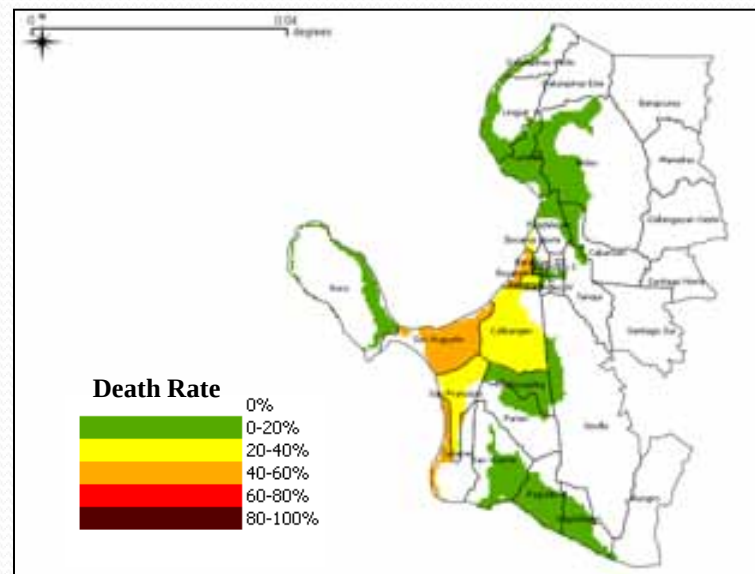
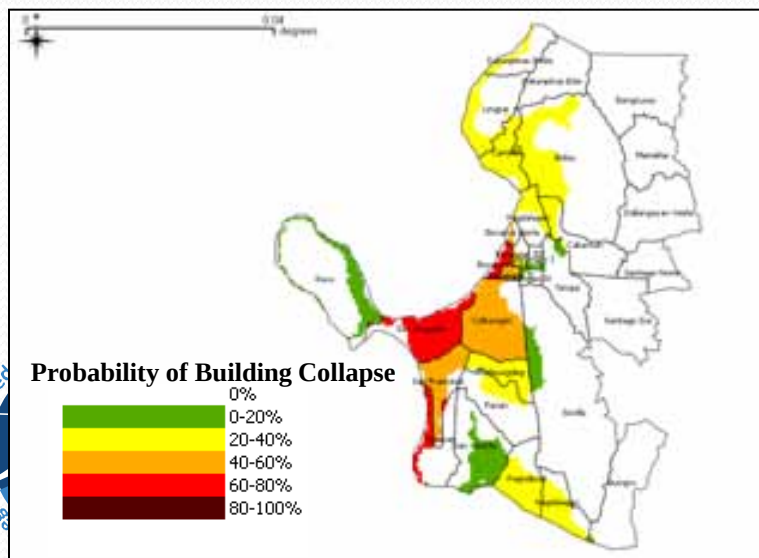
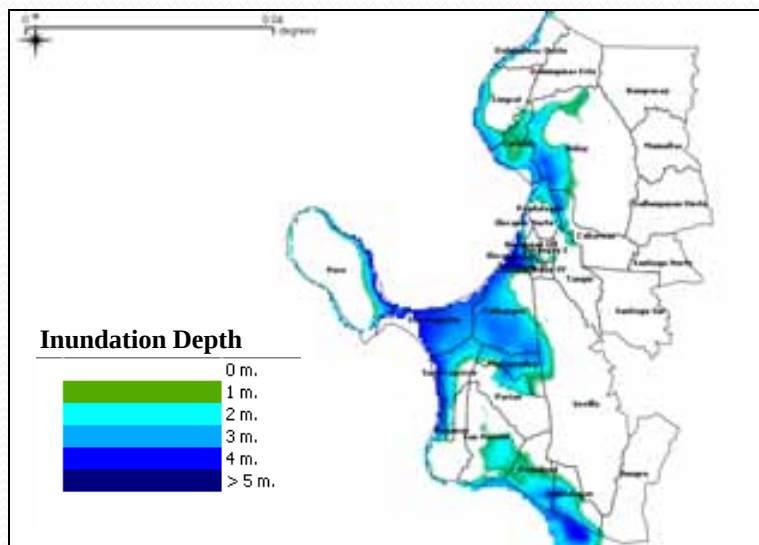
Decision-support Tools



Tsunami Travel Time Calculation (TTT)

Station	Latitude	Longitude	Depth	Magnitude	Time	Status	Remarks
STATION 1	10.0	120.0	10.0	5.0	2009-10-10 10:00:00	1	Initial detection
STATION 2	10.0	120.0	10.0	5.0	2009-10-10 10:00:00	2	Confirmed
STATION 3	10.0	120.0	10.0	5.0	2009-10-10 10:00:00	3	Final

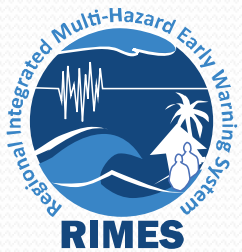
Generation of bulletins and warning updates



Group Discussions- establishing what exist and what is needed

- What do people already know and believe about climate risk?
- What information is being used and who/where is the source of information?
- What has been the past experience/outcomes of information use?
- What kind of “new” information is needed to reduce climate risk (current and near future)

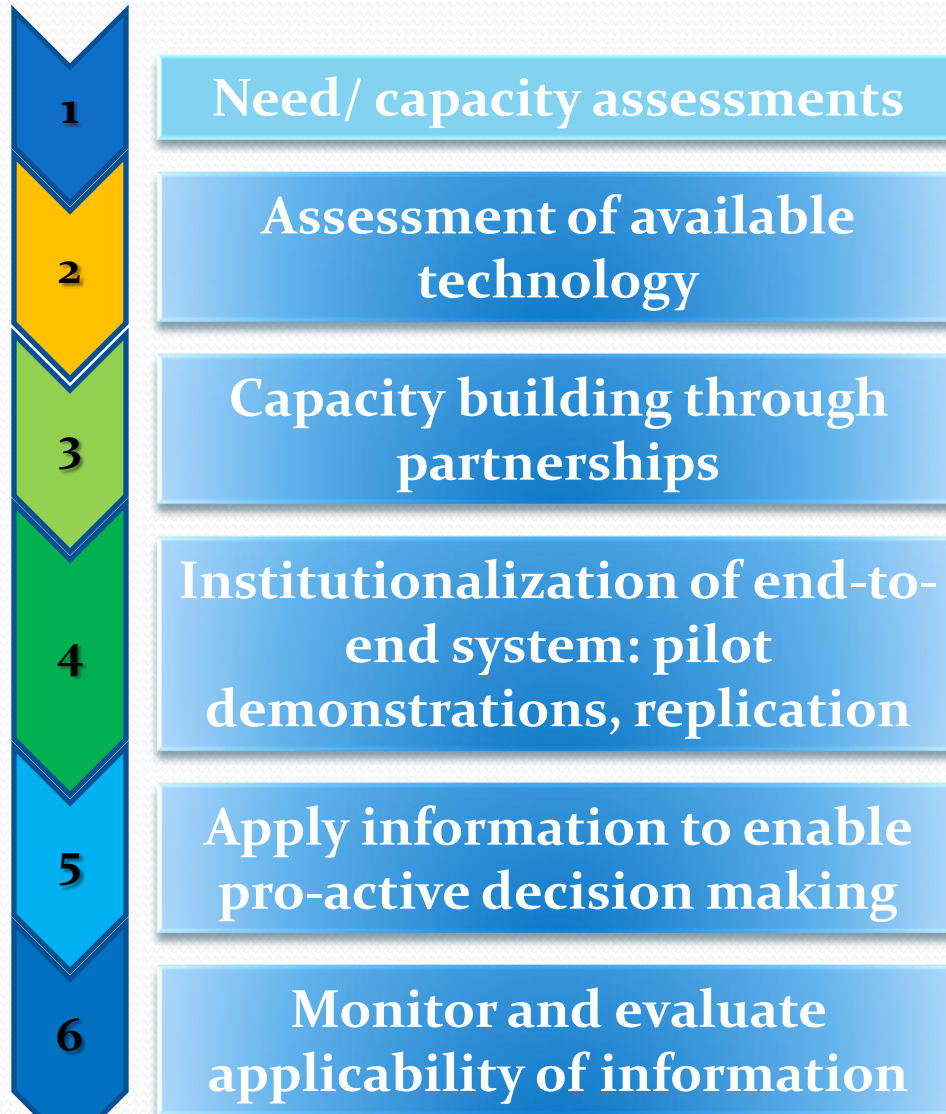
Case Study: Climate Information System



Countries needed timely, usable climate information to manage resources effectively & reduce disaster risks. However, localized & usable climate information was not available to resource managers

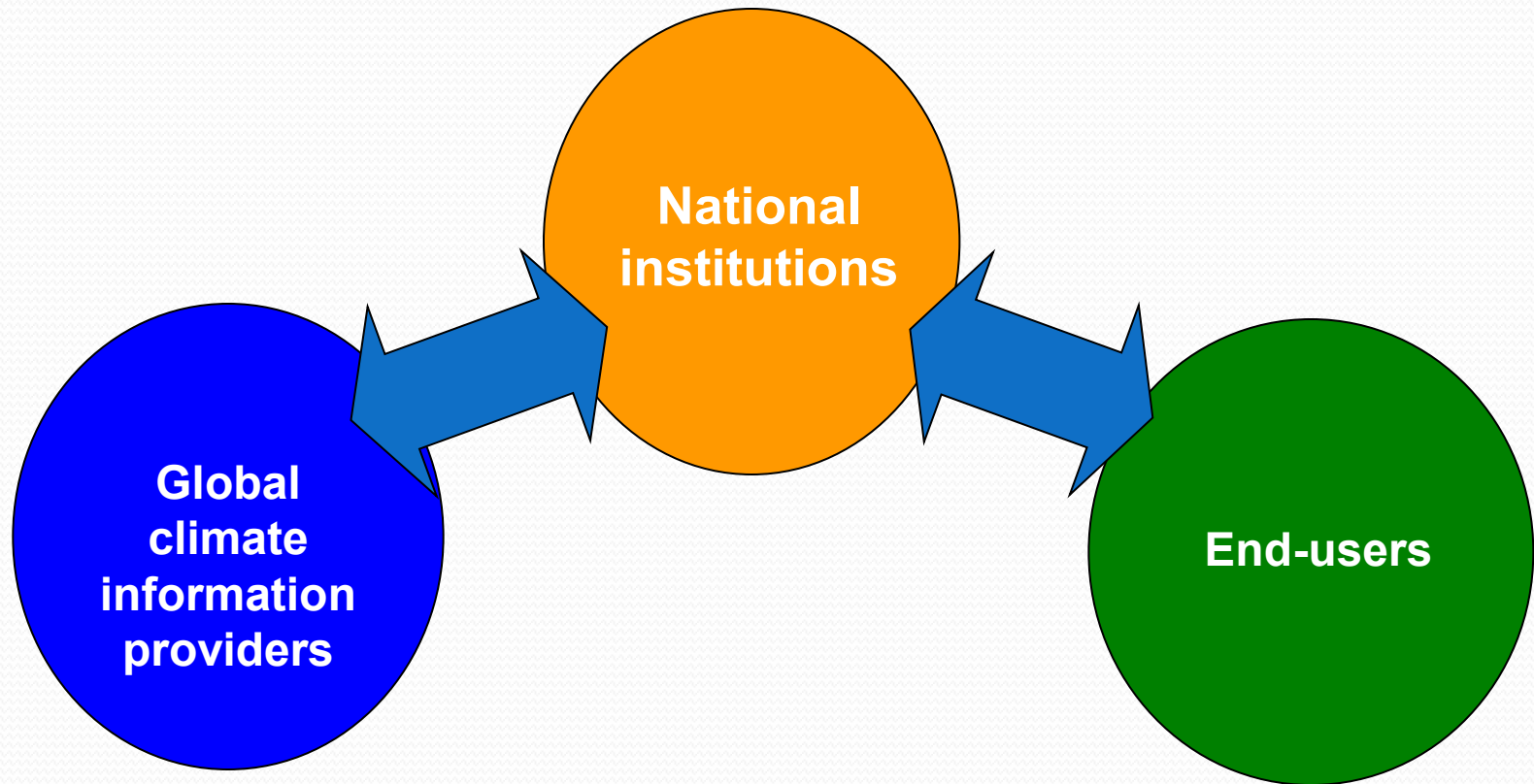
Reasons why climate information was not available

- **Absence of participatory mechanism for identifying user forecast requirements**
- **Available climate information not tailored to users' needs and requirements**
- **Weak forecast producer-user communication channel**
- **Users have difficulty understanding forecast language**
- **Community-level dissemination is weak**
- **Users have no mechanism for processing climate information once it is received**
- **Feedback channel from forecast user to producer is weak or nonexistent in most cases**

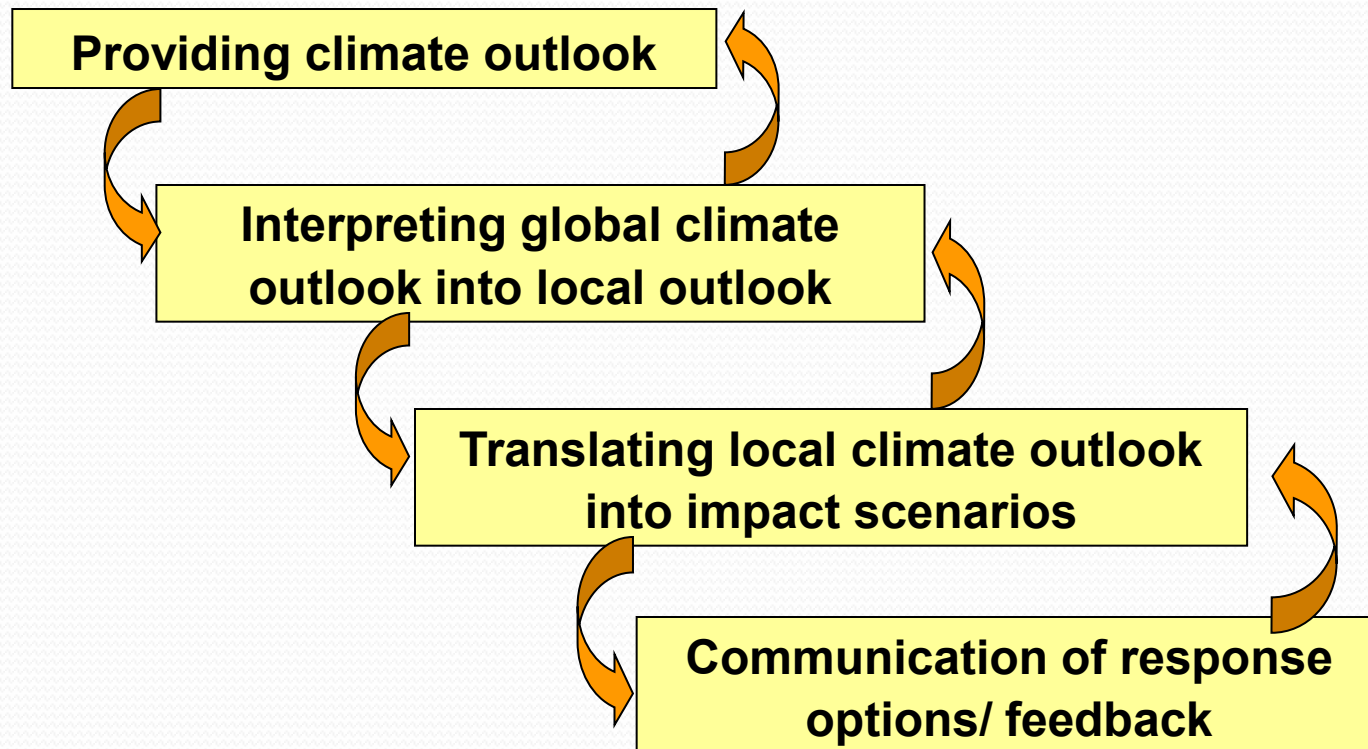


CFA Methodology: **Six step process**

Focused Intervention:

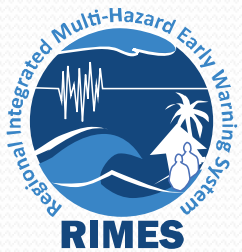


End-to-end climate information generation and application system



Major Achievements of CFA

Indonesia & Philippines

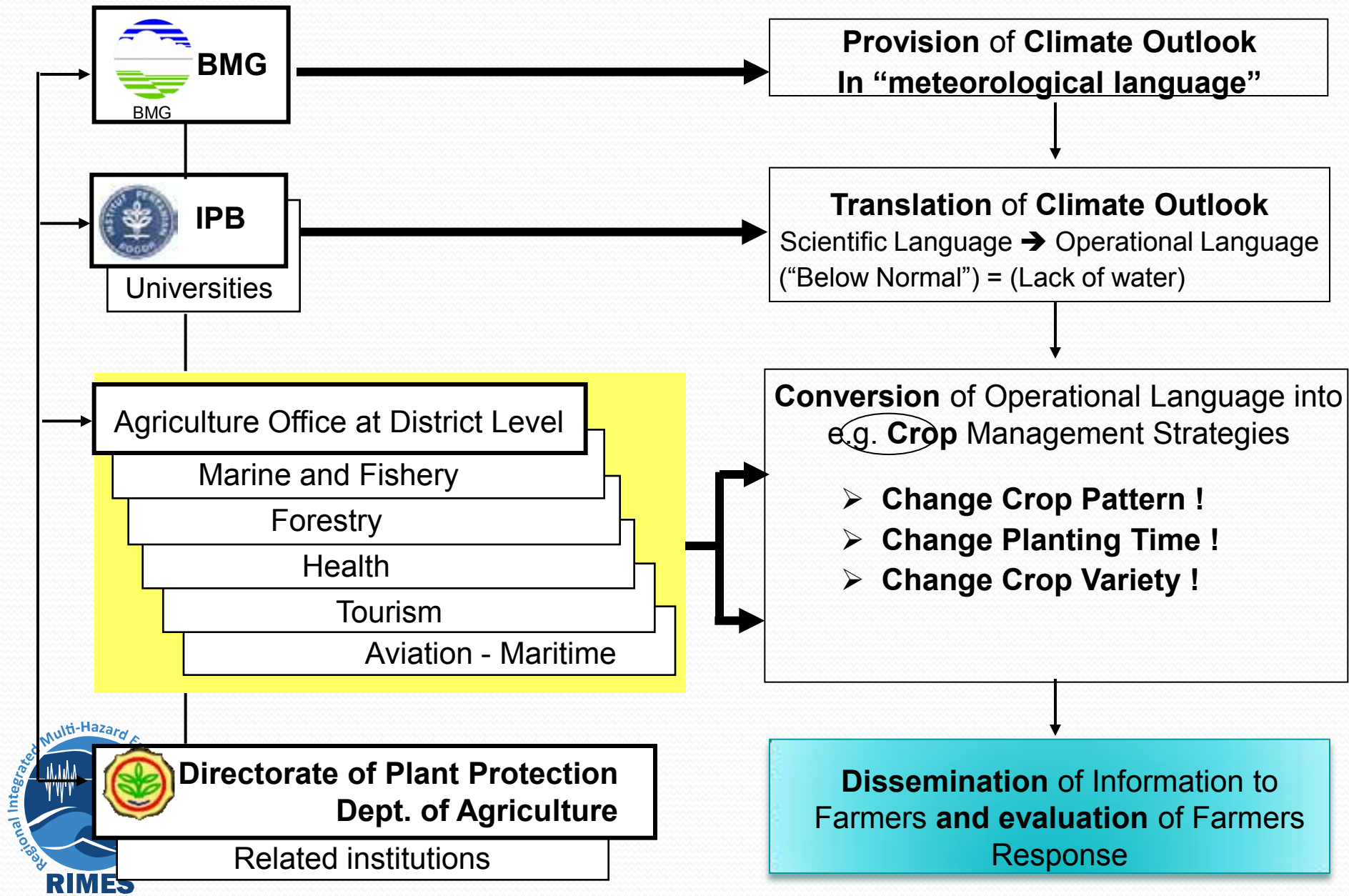


The CFA program is instrumental in establishing institutional mechanisms that connect hydro-meteorological communities, risk management institutions, & societies.

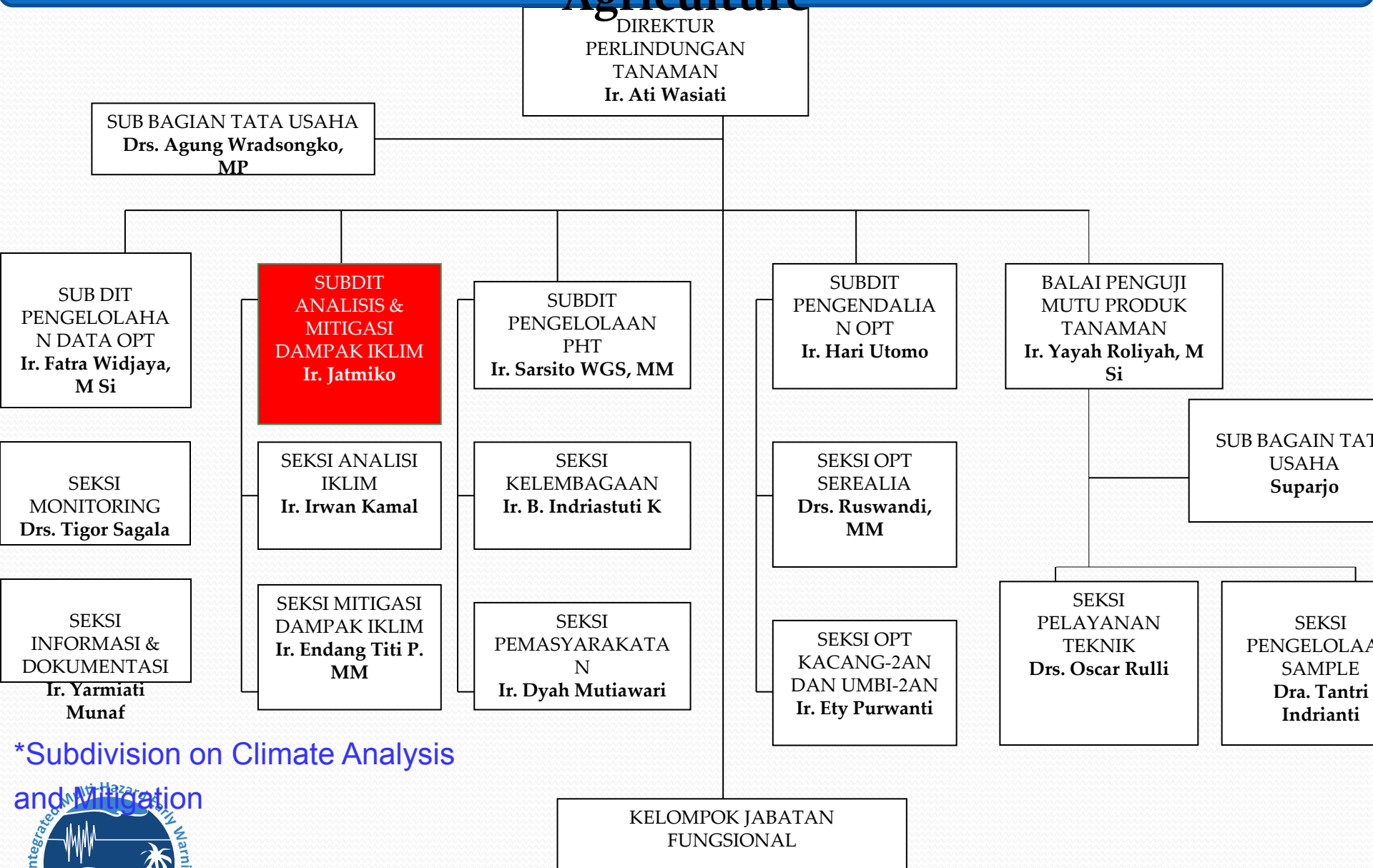


Farmers in Liquiça district learning basic rainfall observation at the Climate Field School for Farmers.

Institutional Framework for Climate Forecast Application

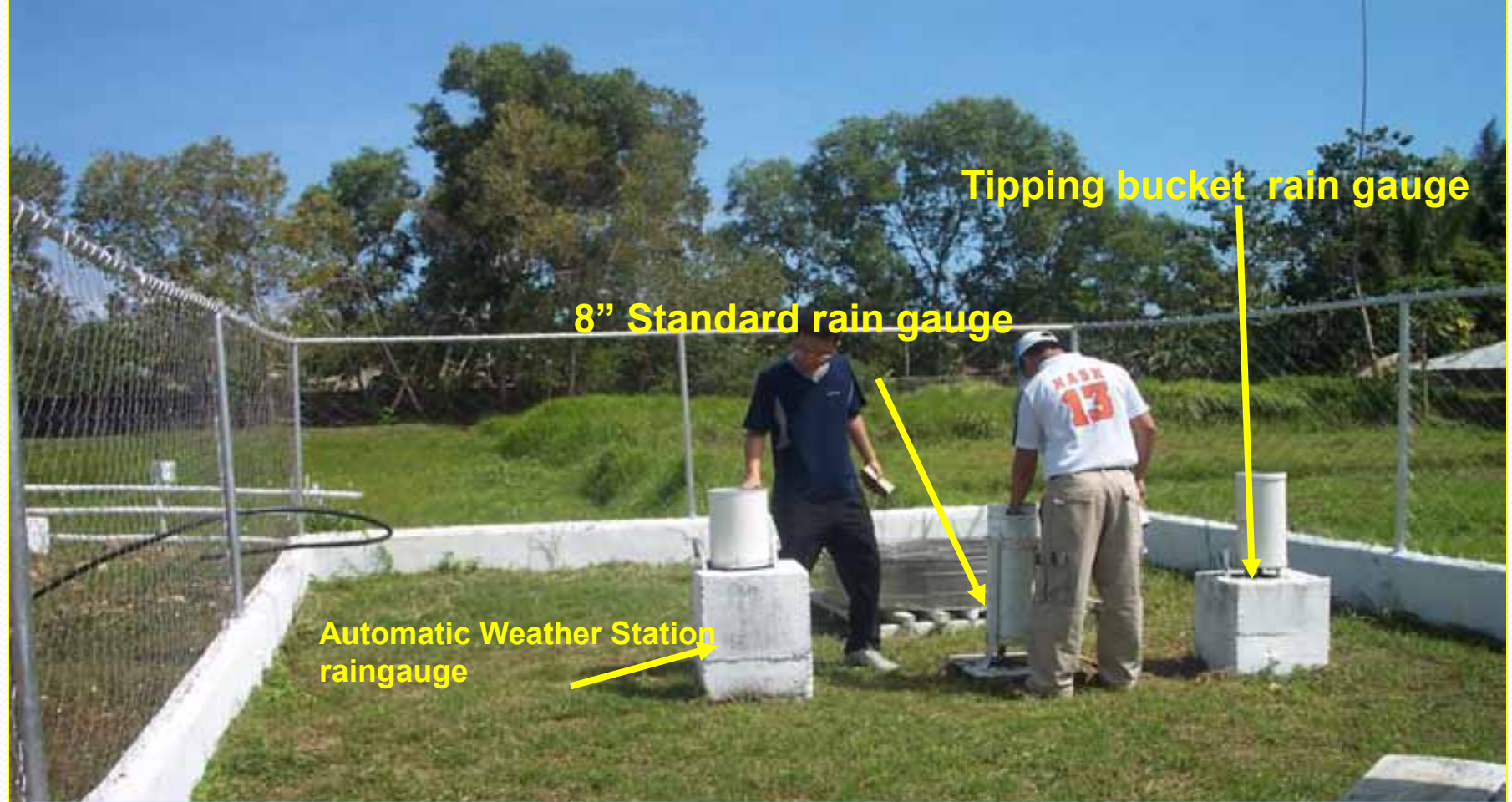


Institutional innovation at Indonesian Ministry of Agriculture



*Subdivision on Climate Analysis and Mitigation





A pool of meteorologists has been formed & trained to provide tailored climate information for risk management in program countries. Through their interactions with institutions & communities under the Program, they understand that meteorologists should not just produce information but have to relate the information to the user context.

Dumangas Climate Field School



A farmer shows
his
revised
cropping
calendar

Institutional and community-level dissemination channels in demonstration sites have been strengthened. Community capacity to use climate information have been built primarily through Climate Field Schools, climate forum, & community-level workshops

Indramayu Climate Field School



Women farmers participating in the Climate Field School work with extension workers in understanding rainfall graphs



Farmers in Losarang subdistrict Indramayu showing rainfall graphs

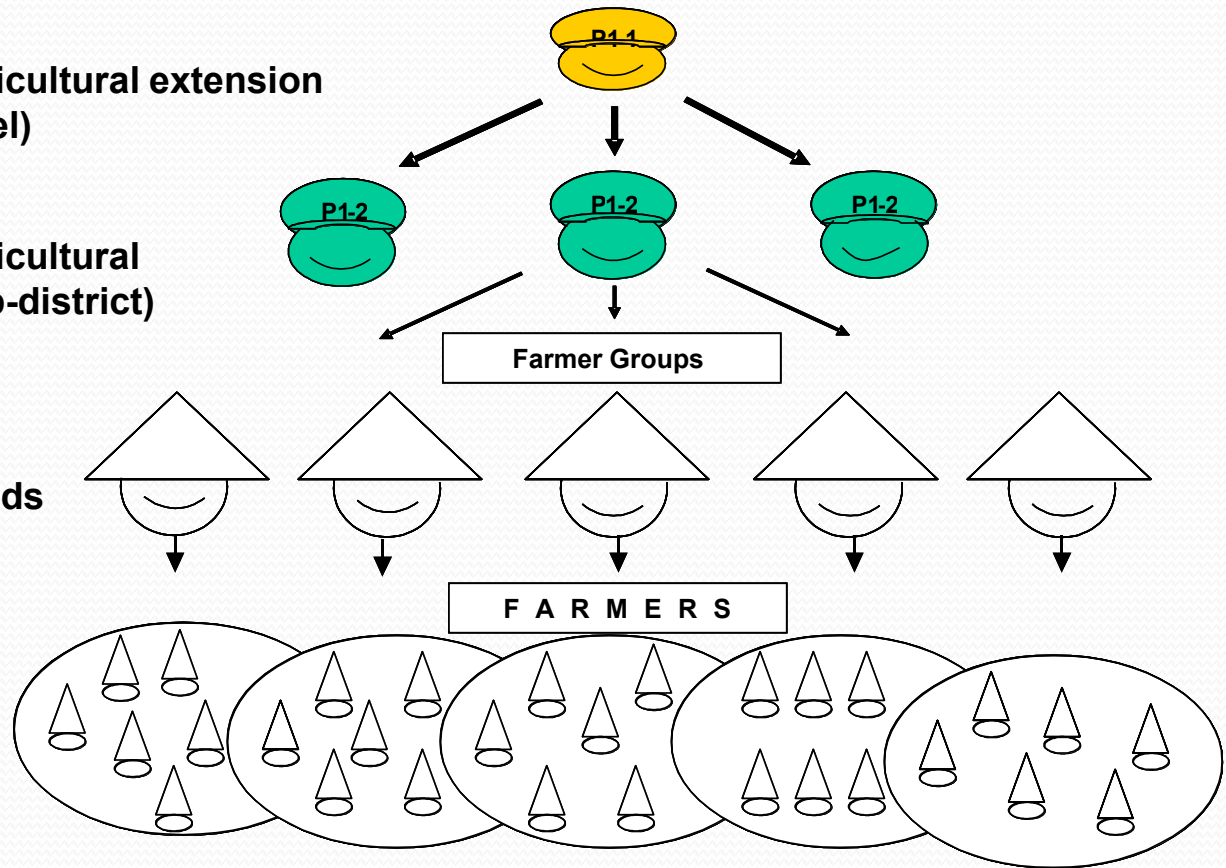
Climate field school: implementation process

Stage 1: training of agricultural extension specialists (district level)

Stage 2: training of agricultural extension workers (sub-district)

Stage 3: training of heads of farmers groups

Stage 4: dialogue with farmers



Key coping strategy: crop substitution

El Nino 2002-2003

As reported by the Iloilo Provincial Agriculturist, due to early dissemination of the El Niño forecast, farmers in the province were able to mitigate its adverse impacts by switching to alternative crops (e.g. rice to watermelon)

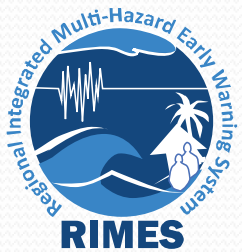


El Niño damage - 64.00 M

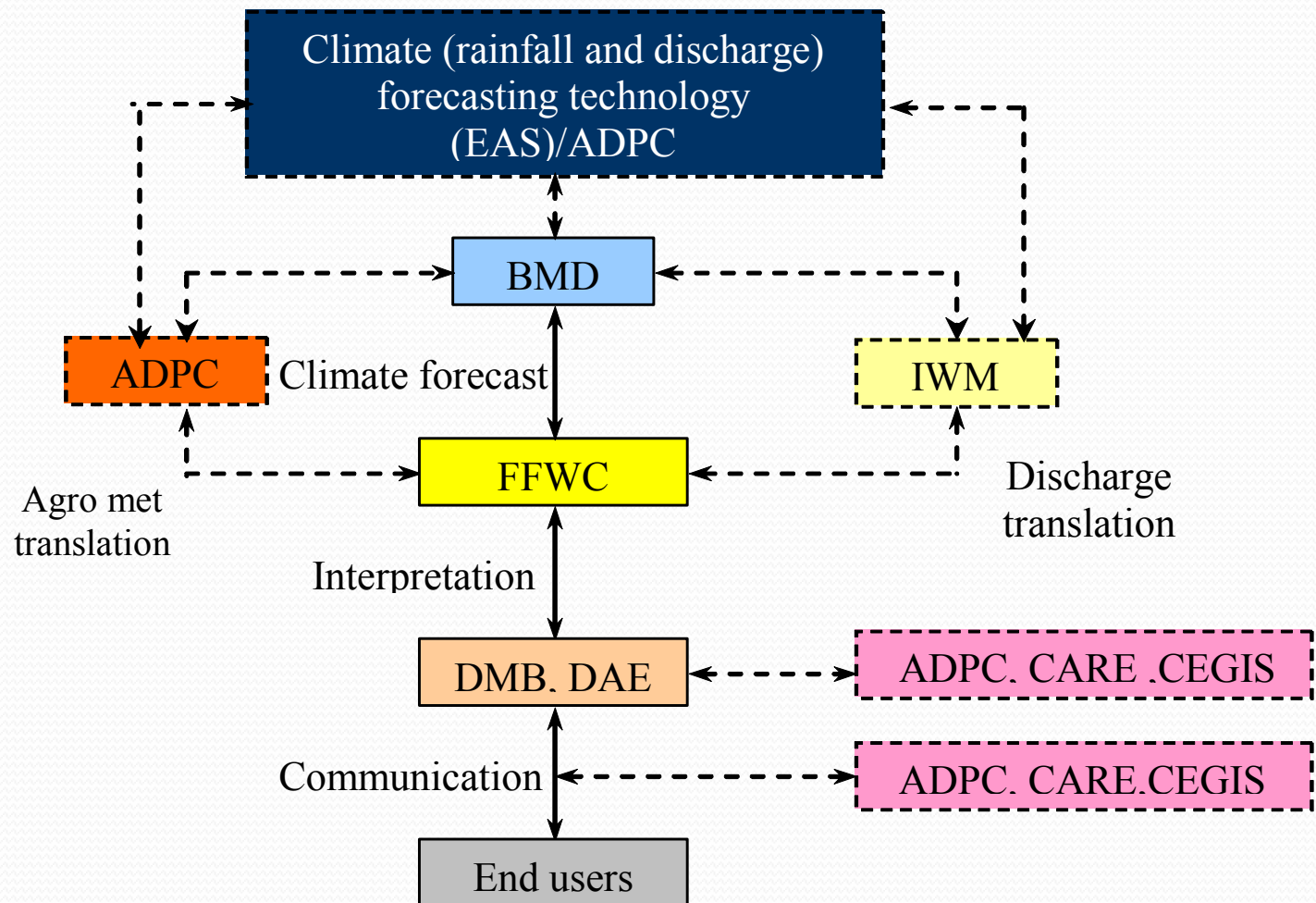
Production of other
crops - 732.02 M

Difference Php 688.02 M

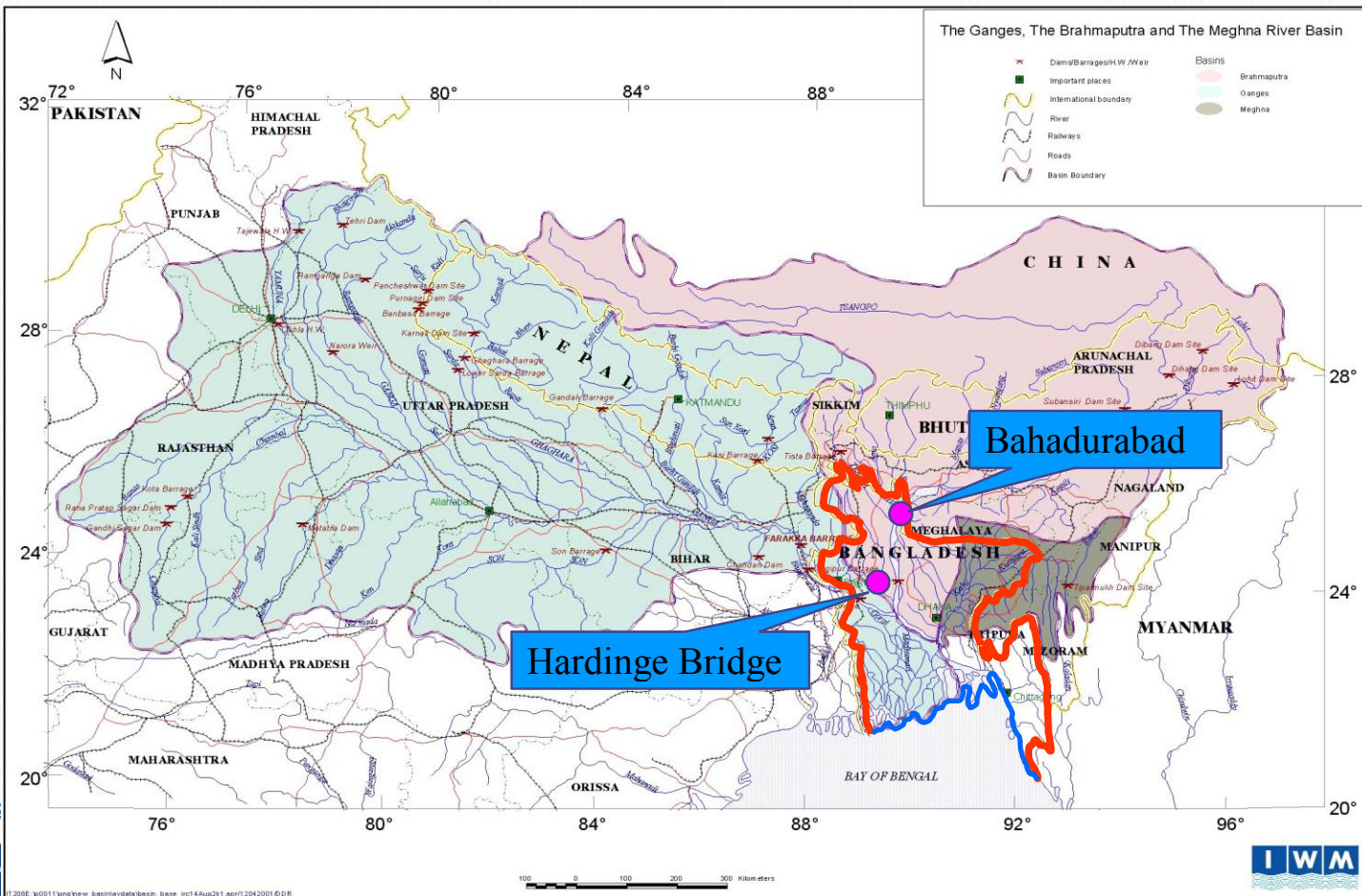
Case Study: Long Lead Flood Forecast Application



Institutional Collaboration For Sustainable End-to-end Flood Forecasts System



CFAB Model Area



Discharge Forecast Schemes

(I). Initial Data Input

(II). Statistical Rendering

(III). Hydrological Modeling

(IV). Generation of Probabilistic Q

(V). Forecast Product

Discharge data

Hydrologic model parameters

NOAA and NASA
(i.e. CMORPH and GPCP)
satellite precipitation & GTS
rain gauge data

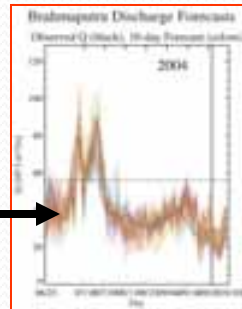
ECMWF
Operational
ensemble
forecast

Hydrological Model

- Lumped
- Distributed
- Multi-Model Discharge Forecasting

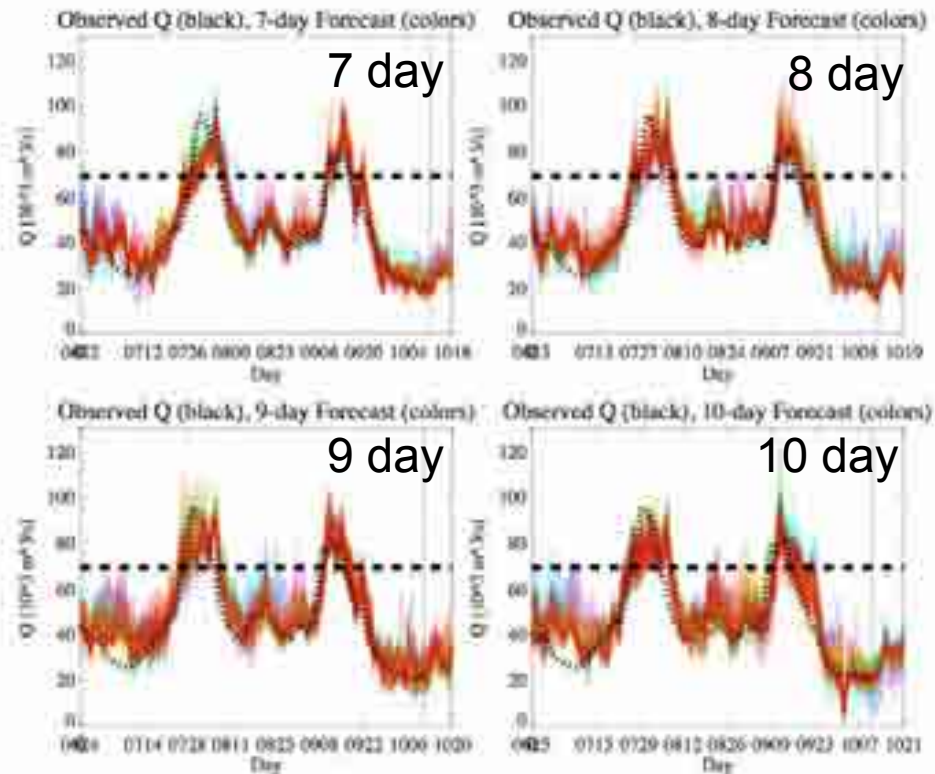
Downscaling of forecasts
Statistical correction

- Accounting for uncertainties
- Final error correction
- Generation of discharge forecast PDF
- Critical level probability forecast

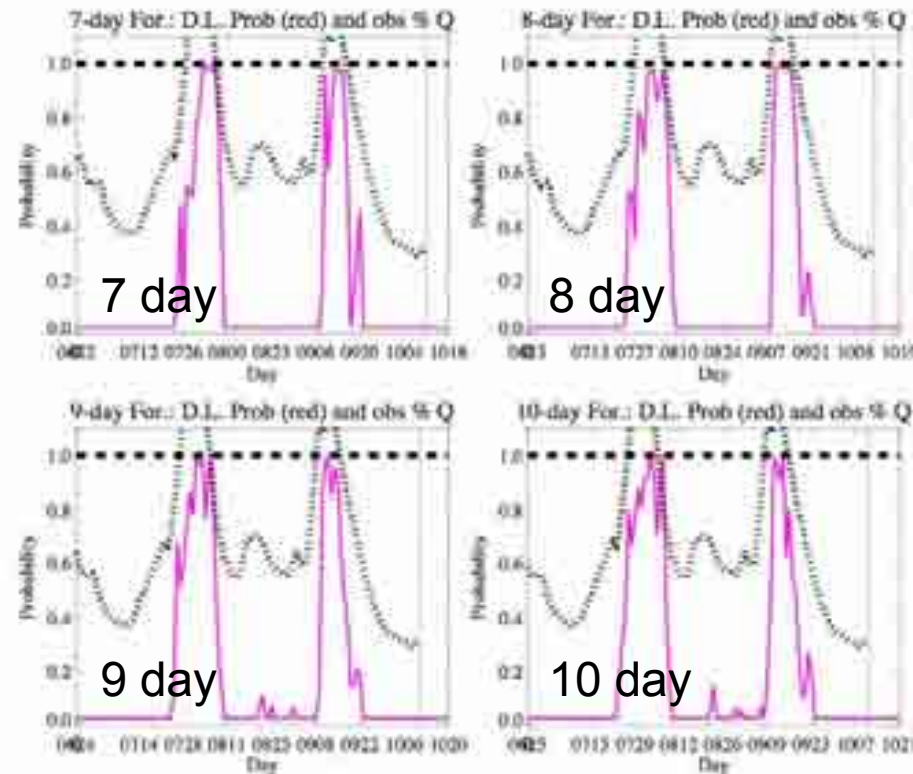


2007 Brahmaputra Ensemble Forecasts and Danger Level Probabilities

7-10 day Ensemble Forecasts

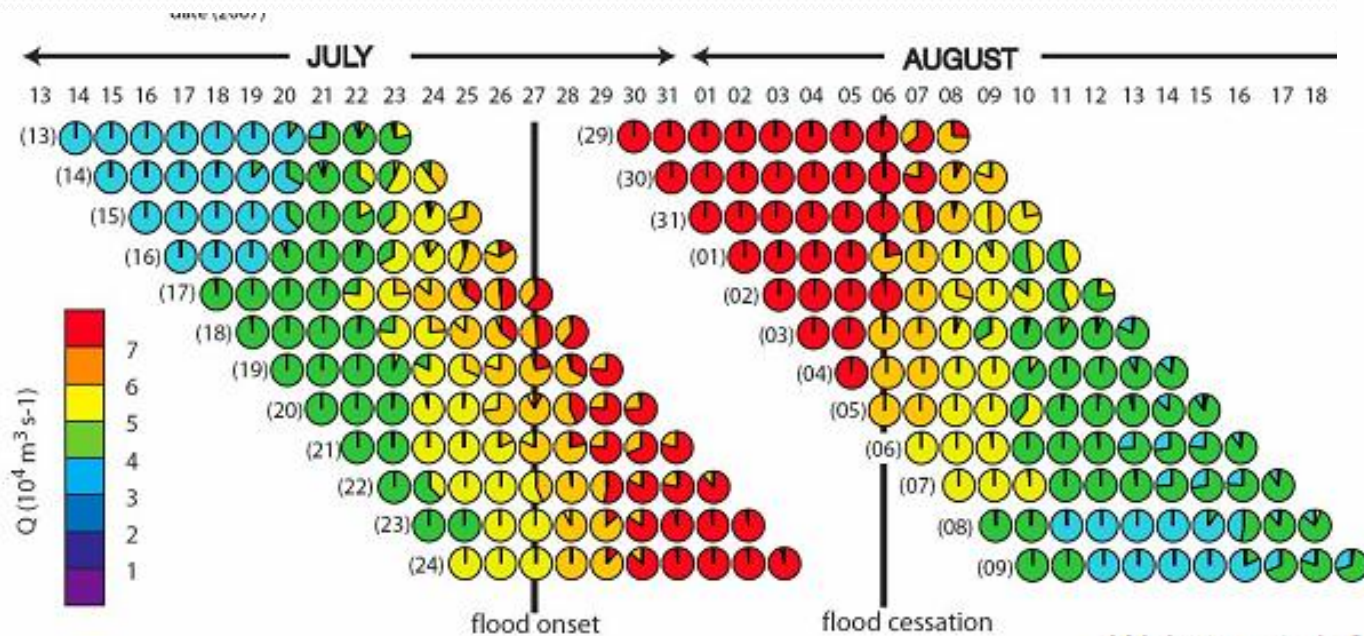
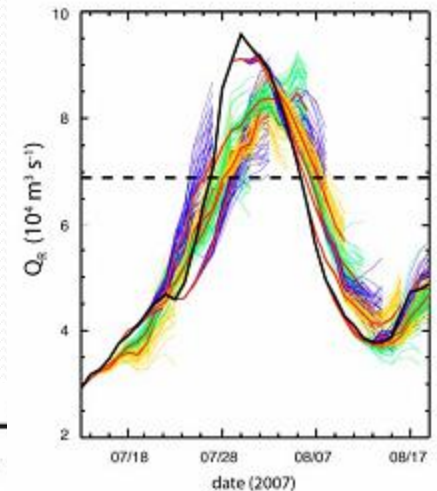


7-10 day Danger Levels



Plumes and probability pies for the first Brahmaputra flood July 28-August 6, 2007

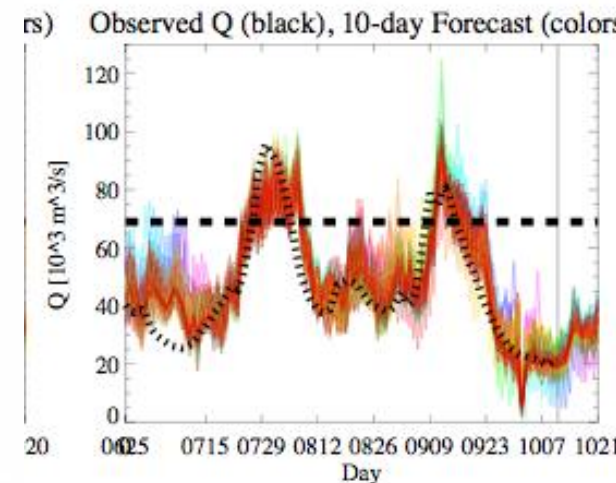
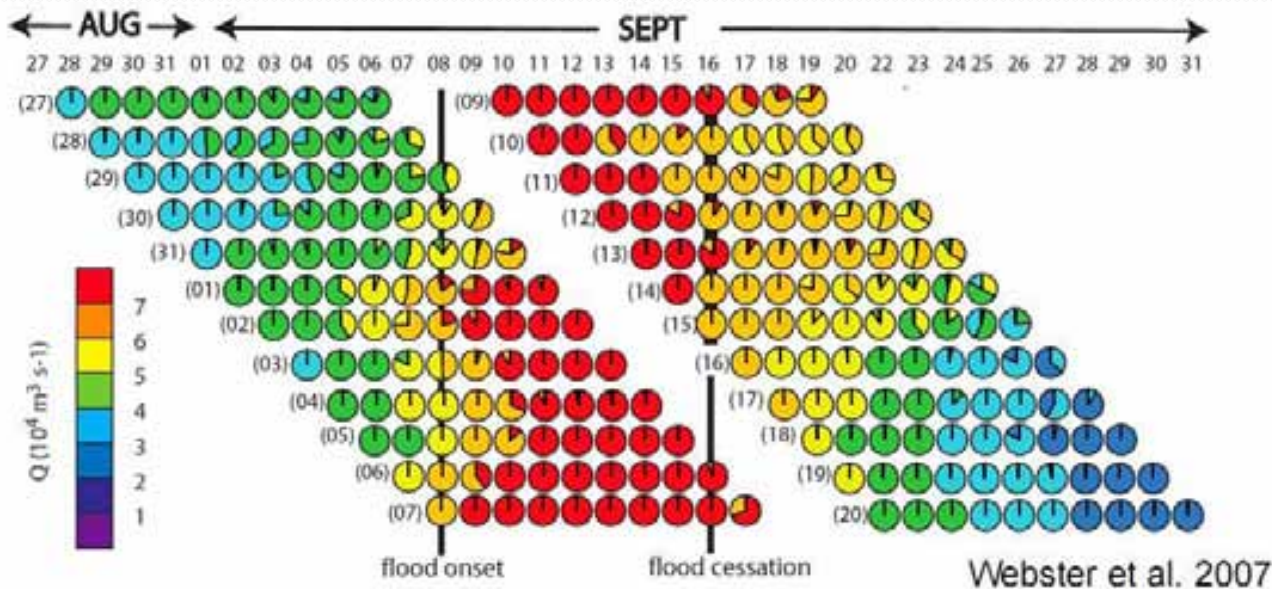
High probabilities of exceedance of the danger level by the Brahmaputra at the India-Bangladesh border



Webster et al. 2007

Accomplishments

- The model performs consistently well and correctly predicted all floods from 2004 on ward (2004, 2007 and 2008)
- The flood forecasts provides onset of flood, duration and dates of receding of floods

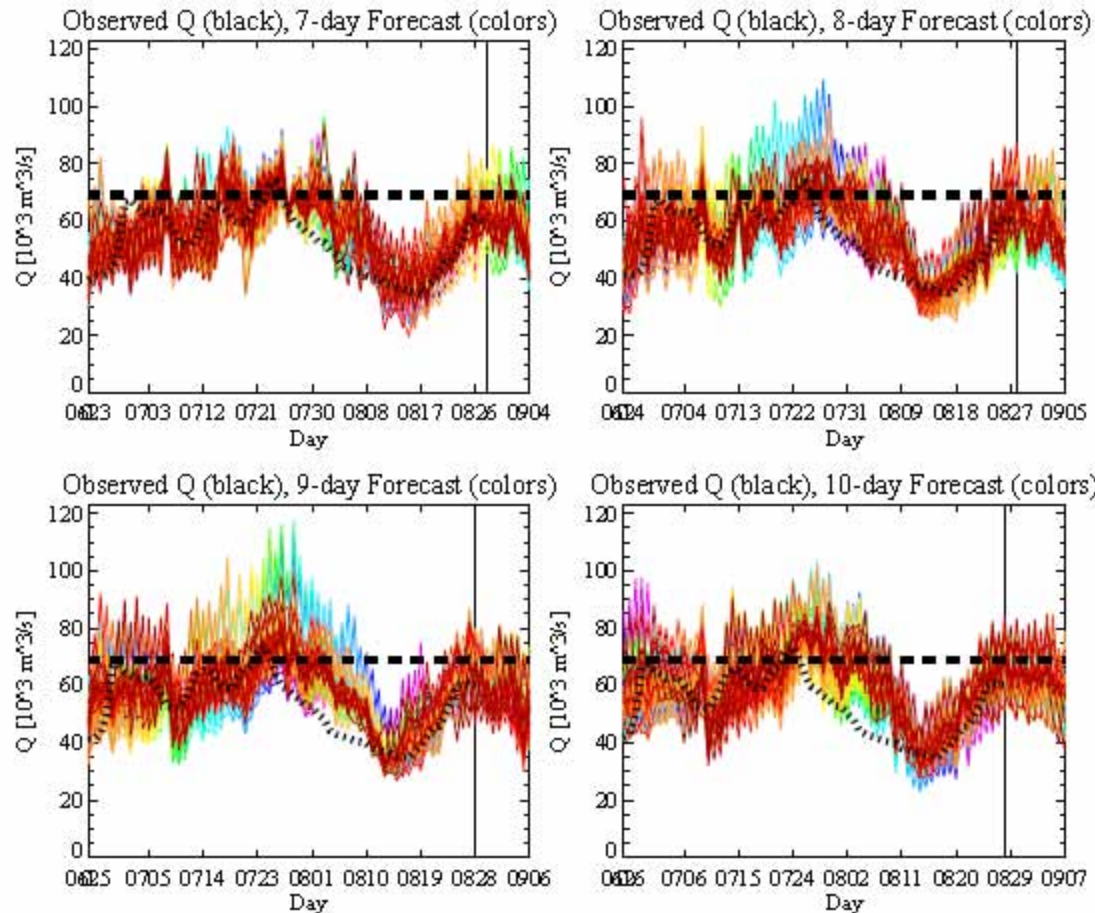


1-10 Days Forecasts at Bahadurabad 2010

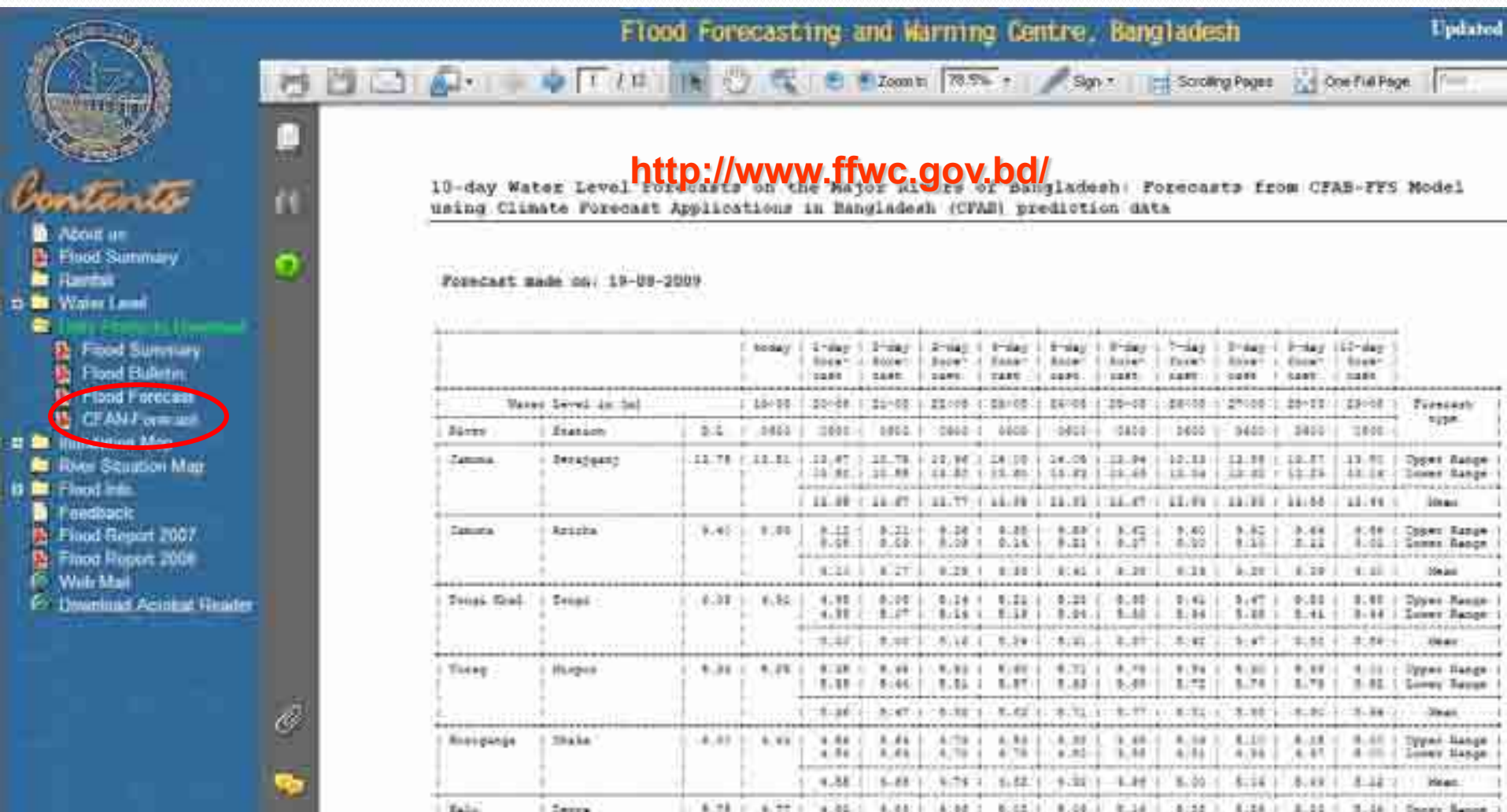
Multi-Model Brahmaputra Discharge Forecasts

7-10 day using ECMWF Precipitation Forecasts

Forecasts Initialized June 16 - August 28, 2010



1-10 Days Forecasts in the FFWC Website



Flood Forecasting and Warning Centre, Bangladesh Updated

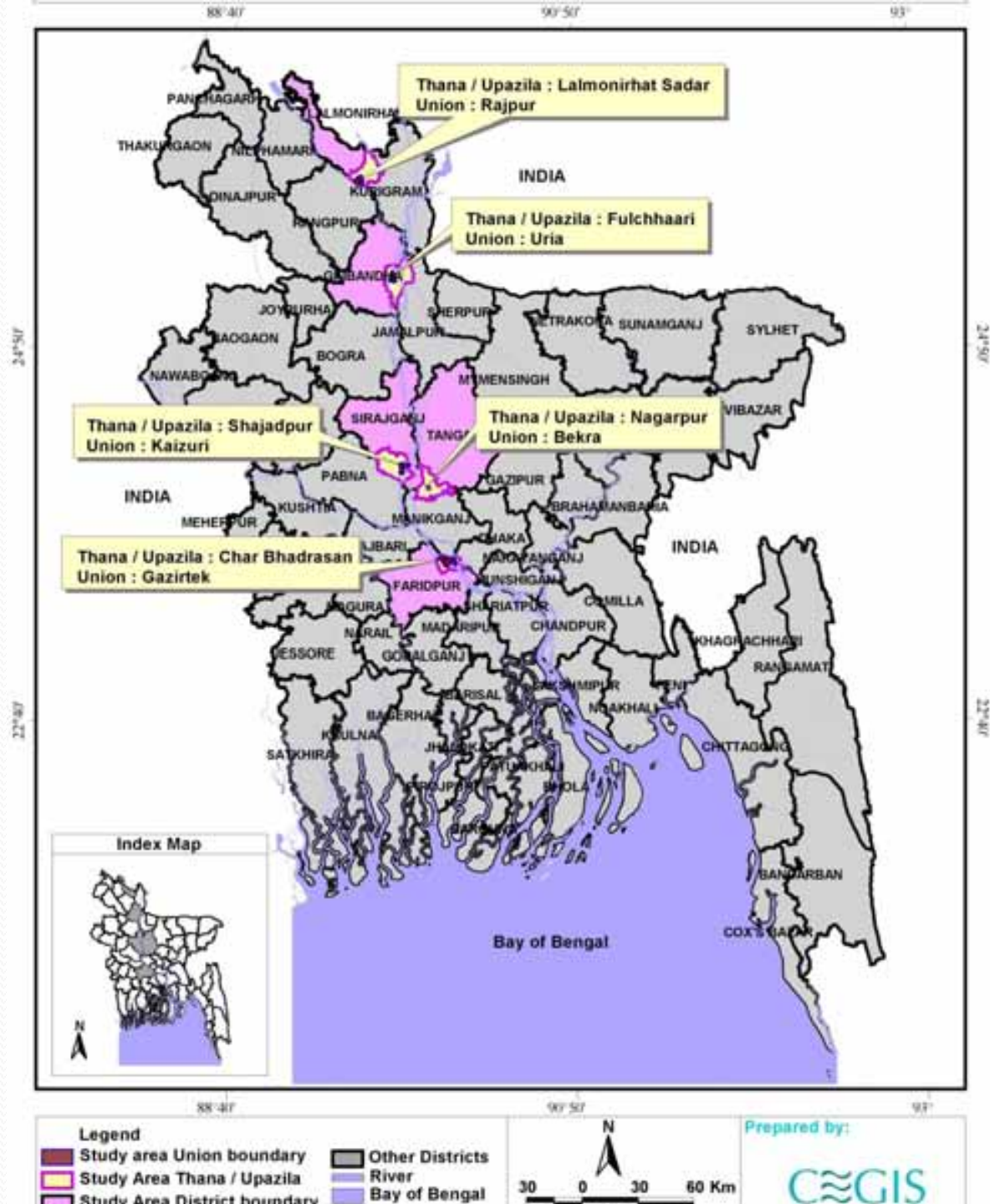
<http://www.ffwc.gov.bd/>

10-day Water Level forecasts on the Major Rivers of Bangladesh: Forecasts from CFAN-FFS Model using Climate Forecast Applications in Bangladesh (CFAN) prediction data

Forecast made on: 19-08-2009

			today	1-day	2-day	3-day	4-day	5-day	6-day	7-day	8-day	9-day	10-day	11-day	
				Forecast	Forecast	Forecast	Forecast	Forecast	Forecast	Forecast	Forecast	Forecast	Forecast	Forecast	
	Water Level in ft		10-00	10-00	10-00	10-00	10-00	10-00	10-00	10-00	10-00	10-00	10-00	10-00	Forecast type
Ganges	Baranagar	0.1	1000	1000	1000	1000	1000	1000	1000	1000	1000	1000	1000	1000	
Jamuna	Baranagar	11.78	11.81	11.87	11.78	11.84	11.80	11.86	11.84	11.83	11.88	11.87	11.90	11.90	Upper Range
				11.80	11.88	11.80	11.85	11.80	11.85	11.84	11.88	11.87	11.89	11.90	Lower Range
				11.80	11.87	11.77	11.78	11.83	11.87	11.84	11.88	11.88	11.88	11.88	Mean
Jamuna	Aricha	9.40	9.30	9.11	9.21	9.24	9.20	9.28	9.42	9.40	9.30	9.34	9.38	9.38	Upper Range
				9.08	9.08	9.09	9.15	9.21	9.17	9.20	9.10	9.11	9.11	9.10	Lower Range
				9.10	9.27	9.28	9.10	9.41	9.20	9.18	9.20	9.20	9.20	9.20	Mean
Tongai Khola	Tongai	0.30	0.30	0.30	0.30	0.30	0.30	0.30	0.30	0.30	0.30	0.30	0.30	0.30	Upper Range
				0.30	0.30	0.30	0.30	0.30	0.30	0.30	0.30	0.30	0.30	0.30	Lower Range
				0.30	0.30	0.30	0.30	0.30	0.30	0.30	0.30	0.30	0.30	0.30	Mean
Tongai	Hugra	0.30	0.30	0.30	0.30	0.30	0.30	0.30	0.30	0.30	0.30	0.30	0.30	0.30	Upper Range
				0.30	0.30	0.30	0.30	0.30	0.30	0.30	0.30	0.30	0.30	0.30	Lower Range
				0.30	0.30	0.30	0.30	0.30	0.30	0.30	0.30	0.30	0.30	0.30	Mean
Baranagar	Shaka	0.30	0.30	0.30	0.30	0.30	0.30	0.30	0.30	0.30	0.30	0.30	0.30	0.30	Upper Range
				0.30	0.30	0.30	0.30	0.30	0.30	0.30	0.30	0.30	0.30	0.30	Lower Range
				0.30	0.30	0.30	0.30	0.30	0.30	0.30	0.30	0.30	0.30	0.30	Mean
Baranagar	Deoria	0.30	0.30	0.30	0.30	0.30	0.30	0.30	0.30	0.30	0.30	0.30	0.30	0.30	Upper Range

Pilot Areas



Flood risk management at community level decisions and forecast lead time requirement (Eg. Rajpur Union, Lalmunirhat district)

Target groups	Decisions	Forecast lead time requirement
Farmers	Early harvesting of B.Aman, delayed planting of T.Aman	10 days
	Crop systems selection, area of T. Aman and subsequent crops	Seasonal
	Selling cattle, goats and poultry (extreme)	Seasonal
Household	Storage of dry food, safe drinking water, food grains, fire wood	10 days
	Collecting vegetables, banana	1 week
	With draw money from micro-financing institutions	1 week
Fisherman	Protecting fishing nets	1 week
	Harvesting fresh water fish from small ponds	10 days
DMCs	Planning evacuation routs and boats	20 – 25 days
	Arrangements for women and children	20 – 25 days
	Distribution of water purification tablets	1 week
Char households	Storage of dry food, drinking water, deciding on temporary accommodation	1 week

USER MATRIX on Disasters, Impacts and Management Plan for Crop, Livestock and Fisheries sector

Disasters	Crop	Stages	Season/ month	Impacts	Time of flood forecast	Alternative management plans
Early flood	T.Aman	Seedling and Vegetativ e stage	Kharif II Jun – Jul	Damage seedlings Damage early planted T.Aman Delay planting Soil erosion	Early June	Delayed seedling raising, Gapfilling, skipping early fertilizer application
	T.Aus	Harvestin g	Kharif I Jun – Jul	Damage to the matured crop	Early June	Advance harvest
	Jute	Near maturity	June-July	Yield loss Poor quality	May end	Early harvest
	S.Vegetab les	Harvestin g	June-July	Damage yield loss Poor quality	Mar - Apr	Pot culture (homestead) Use resistant variety
High flood	T. Aman	Tillering	Kharif - II July-Aug	Total crop damage	Early June	Late varieties Direct seeding Late planting
Late flood	T. Aman	Booting	Kharif II Aug-Sep	Yield loss and crop damage	Early July	Use of late varieties Direct seeding Early winter vegetables Mustard or pulses

Risk Communication of flood forecasts 2007- 2008



Risk Communication for Flood Forecasts

Mobile phone

Sending SMS to Mobile



Flag
hoisting

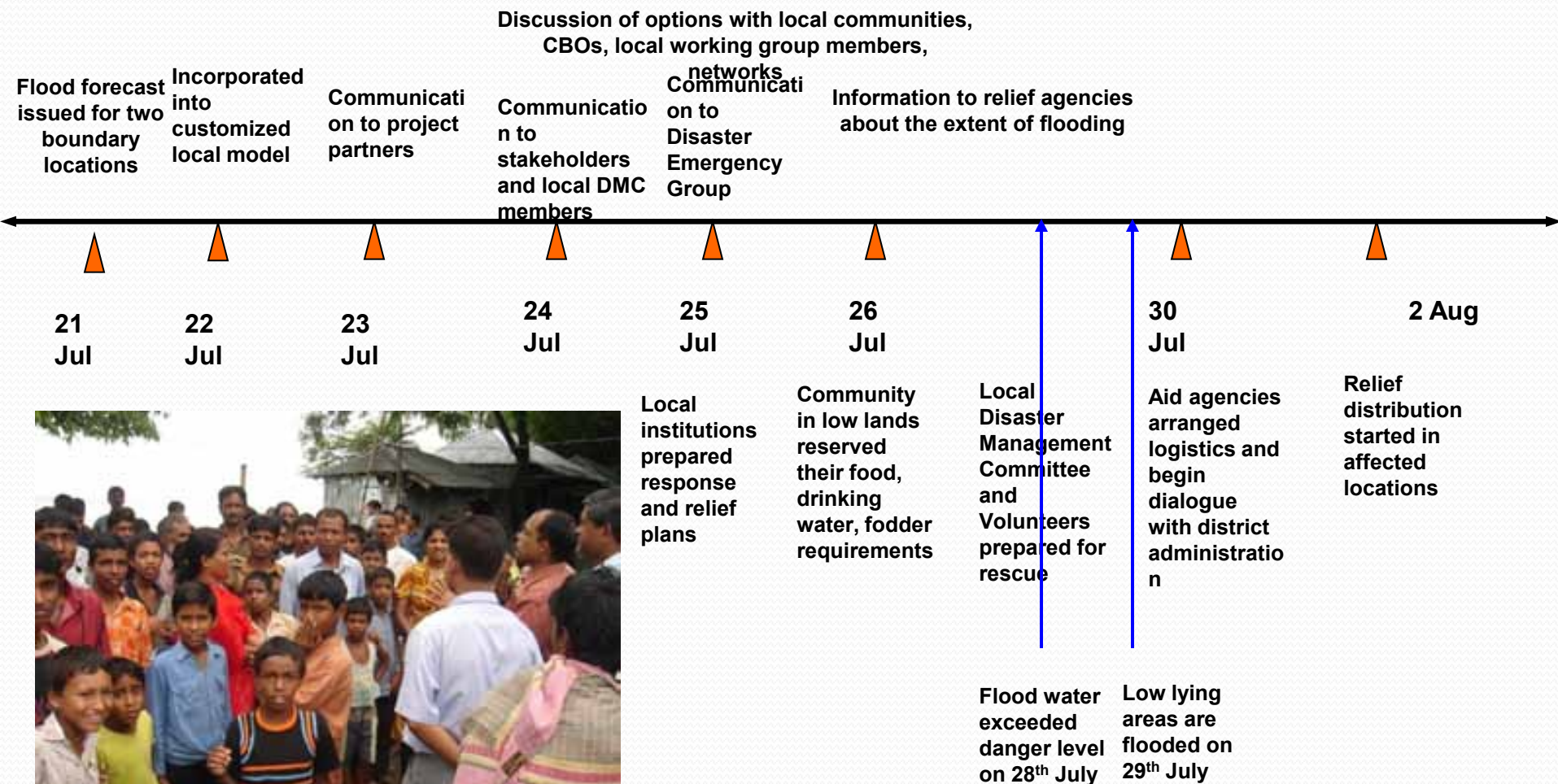


Risk Communications

- 1-10 days forecasts shared with the decision makers at national and district level through fax and e-mail
- 1-4 days forecasts information communicated to the pilot communities through SMS and flag network. If danger level probability exceed 85%, 10 days forecast communicate to the pilot areas and appropriate actions take place



Institutional and community responses on 2007 flood forecast: ADPC Field Team



Community responses to flood forecasts



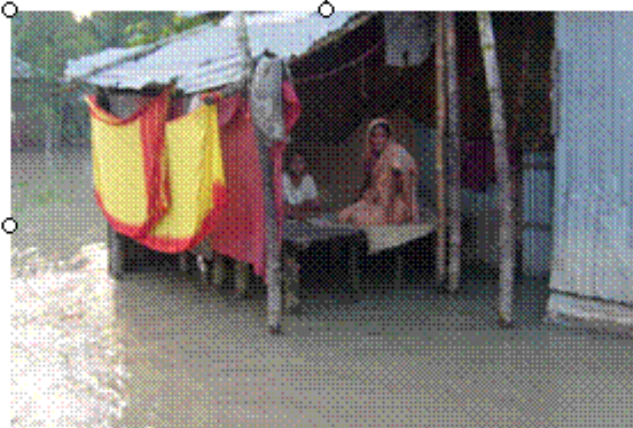
(a) Shelter for human and livestock on road



(b) Collection of drinking water



(c) Raising net around pond to protect fish



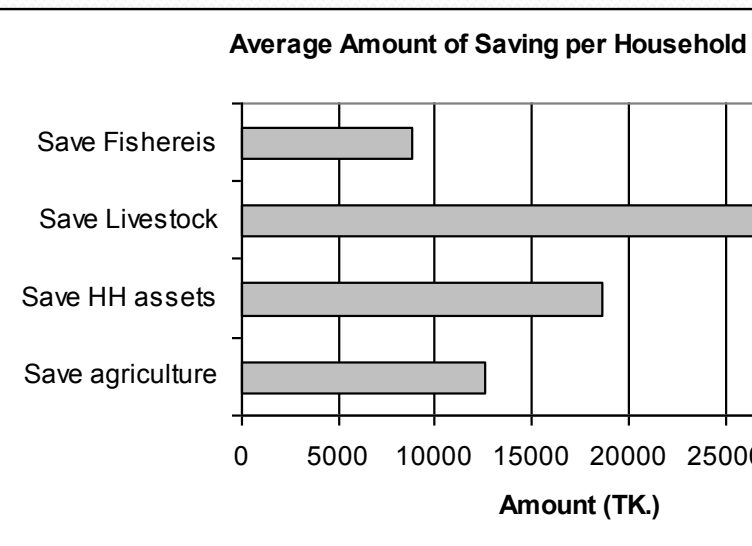
(d) People living on *macha* (bamboo made structure) during flood

Community responses to flood forecasts



Economic- Benefits

- In 2008 Flood, Economic Benefits on average per household at pilot areas
 - Livestock's = TK. 33,000 (\$485) per household
 - HH assets = TK. 18,500 (\$270) per household
 - Agriculture = TK 12,500 (\$180) per household
 - Fisheries = TK. 8,800 (\$120) per households
- Experiment showed that every USD 1 invested, a return of USD 40.85 in benefits over a ten-year period may be realized (WB).



Group Work: Establishing the relevance and usefulness of EWS

- Is the new information *relevant* for decisions in your sector? Why?
- Are the sources/providers of information *credible* to the intended user? Why and How?
- Are practitioners (or users of information) *receptive* to the information? What factors hinder or enable?
- Is the information *accessible* to the decision maker? Describe gaps if any
- Is the information *compatible* with existing decision models e.g. for agriculture, water management practice? Describe gaps if any.
- Does the community (or users) have the *capacity* to use information? Describe gaps if any.